

**WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES  
BOARD OF REVIEW**

**IN RE:** \_\_\_\_\_

**Claimant**

**vs.**

**Action # 08-BOR-957**

**West Virginia Department of Health and Human Resources,  
Respondents**

**ORDER OF DISMISSAL**

On January 16, 2008, Respondents received a request for hearing from Claimant over the issue of the inability of the inRoads system to accept Claimant's online application for the Low Income Energy Assistance Program (LIEAP) on December 14, 2007. The inRoads system could not match Claimant's identifying information with the information on record.

Since the Claimant was unable to begin the application process for LIEAP, there was no application for the Respondents to deny. Without an application, there is no relief that can be made available to the Claimant.

It is hereby ORDERED that Claimant's January 16, 2008 request for hearing is DISMISSED.

Entered this 3rd day of March 2008

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**Kristi Logan**  
State Hearing Officer