

# State of West Virginia DEPARTMENT OF HEALTH AND HUMAN RESOURCES Office of Inspector General Board of Review 1027 N. Randolph Ave. Elkins, WV 26241

Earl Ray Tomblin Governor Rocco S. Fucillo Cabinet Secretary

Dear ----:

Attached is a copy of the Findings of Fact and Conclusions of Law on your hearing held July 19, 2012. Your hearing request was based on the Department of Health and Human Resources' proposal to reduce your homemaker service hours under the Aged/Disabled (HCB) Title XIX Waiver Services Program.

July 20, 2012

In arriving at a decision, the State Hearing Officer is governed by the Public Welfare Laws of West Virginia and the rules and regulations established by the Department of Health and Human Resources. These same laws and regulations are used in all cases to assure that all persons are treated alike.

Eligibility for the Aged/Disabled Waiver Program is based on current policy and regulations. One of these regulations specifies that for the Aged/Disabled Waiver Program, the number of homemaker service hours is determined based on the Level of Care (LOC). The Level of Care is determined by evaluating the Pre-Admission Screening Form (PAS) and assigning points to documented medical conditions that require nursing services. Program services are limited to a maximum number of units/hours which is reviewed and approved by WVMI. (Aged/Disabled Home and Community-Based Services Waiver Policy and Procedures Manual 501.5.1.1)

Information submitted at your hearing reveals that you continue to require the degree of care and services necessary to qualify medically for the Aged/Disabled Waiver Program, and your documented medical conditions confirm that your Level of Care should be a Level "C" rating. As a result, you are eligible to receive 94-124 hours per month of homemaker services.

It is the decision of the State Hearing Officer to **uphold** the proposal of the Department to decrease your Level of Care under the Aged/Disabled Waiver Program.

Sincerely,

Pamela L. Hinzman State Hearing Officer Member, State Board of Review

cc: Erika H. Young, Chairman, Board of Review

BoSS WVMI CCIL

# WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES BOARD OF REVIEW

IN RE:	,

Claimant,

v.

**ACTION NO.: 12-BOR-1114** 

WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES,

Respondent.

#### **DECISION OF STATE HEARING OFFICER**

#### I. INTRODUCTION:

This is a report of the State Hearing Officer resulting from a fair hearing for -----. This hearing was held in accordance with the provisions found in the Common Chapters Manual, Chapter 700 of the West Virginia Department of Health and Human Resources. This fair hearing was convened telephonically on July 19, 2012, on a timely appeal submitted to the Department on March 14, 2012. The hearing was originally scheduled for June 7, 2012, but was rescheduled at the request of the Department.

It should be noted that the Claimant's benefits have continued pending a hearing decision.

# II. PROGRAM PURPOSE:

The ADW Program is defined as a long-term care alternative that provides services that enable an individual to remain at or return home rather than receiving nursing facility (NF) care. Specifically, ADW services include Homemaker, Case Management, Consumer-Directed Case Management, Medical Adult Day Care, Transportation, and RN Assessment and Review.

#### III. PARTICIPANTS:

Occupational Therapist, Gentiva
Case Manager, Coordinating Council for Independent Living
Kay Ikerd, RN, Bureau of Senior Services
Brenda Myers, RN, West Virginia Medical Institute

Presiding at the hearing was Pamela L. Hinzman, State Hearing Officer and a member of the State Board of Review.

# IV. QUESTION TO BE DECIDED:

The question to be decided is whether the Agency was correct in its proposal to reduce the Claimant's homemaker service hours under the Aged/Disabled Waiver (HCB) Program.

# V. APPLICABLE POLICY:

Aged/Disabled Home and Community-Based Services Manual Section 501.5.1.1

#### VI. LISTING OF DOCUMENTARY EVIDENCE ADMITTED:

#### **Department's Exhibits:**

- D-1 Aged/Disabled Home and Community-Based Services Manual Sections 501.5.1.1(a) and 501.5.1.1(b)
- D-2 Pre-Admission Screening (PAS) assessment completed on March 14, 2011
- D-3 Pre-Admission Screening (PAS) assessment completed on March 7, 2012
- D-4 Notice of Decision dated March 14, 2012

#### **Claimant's Exhibits:**

C-1 Letter from dated March 28, 2012

### VII. FINDINGS OF FACT:

- 1) The Claimant, a recipient of Aged/Disabled Waiver (ADW) Medicaid benefits, underwent an annual reevaluation to verify continued medical eligibility and assign an appropriate Level of Care.
- 2) West Virginia Medical Institute (WVMI) Registered Nurse Brenda Myers completed a Pre-Admission Screening (PAS) medical assessment (D-3) on March 7, 2012, and determined that the Claimant continues to meet the medical eligibility criteria. The Claimant was assigned 22 points for documented medical conditions that require nursing services and meets the criteria necessary to qualify as a Level of Care "C" eligible for 94-124 hours per month of homemaker services. It should be noted that the Claimant previously qualified for a Level of Care "D" eligible for 125-155 hours per month of homemaker services as a result of a request for an increase in hours approved in December 2011.
- 3) On March 14, 2012, the Department sent the Claimant a Notice of Decision (D-4), advising her of the proposed reduction in homemaker service hours.

4) The Claimant testified that she has difficulty performing many activities of daily living due to her medical condition. Case Manager with Coordinating Council for Independent Living (CCIL), voiced no disagreement with the PAS findings in regard to the Claimant's condition in March 2012; however, she believes that the Claimant's condition has worsened. Occupational Therapist with Gentiva, testified that the Claimant's condition varies on a daily basis and the Department should consider her abilities on her worst day.

Kay Ikerd, Registered Nurse with the Bureau of Senior Services, stated that the Claimant's Case Management Agency can request an increase in homemaker service hours if the Claimant's condition has worsened since the assessment date.

- 5) Aged/Disabled Home and Community-Based Services Waiver Policy Manual Sections 501.5.1.1(a) and 501.5.1.1(b) (D-1): There will be four levels of care for clients of ADW homemaker services. Points will be determined based on the following sections of the PAS:
  - #23- Medical Conditions/Symptoms- 1 point for each (can have total of 12 points)
  - #24- Decubitis- 1 point
  - #25- 1 point for b., c., or d.
  - #26- Functional abilities
    - Level 1-0 points
    - Level 2-1 point for each item a. through i.
    - Level 3- 2 points for each item a. through m.; i. (walking) must be equal to or greater than Level 3 before points are given for j. (wheeling)
    - Level 4 1 point for a., 1 point for e., 1 point for f., 2 points for g. through m.
  - #27- Professional and Technical Care Needs- 1 point for continuous oxygen
  - #28- Medication Administration- 1 point for b. or c.
  - #34- Dementia- 1 point if Alzheimer's or other dementia
  - #34- Prognosis- 1 point if terminal

The total number of points allowable is 44.

#### LEVELS OF CARE SERVICE LIMITS

Level A- 5 points to 9 points- 0-62 hours per month

Level B- 10 points to 17 points- 63-93 hours per month

Level C- 18 points to 25 points- 94-124 hours per month

Level D- 26 points to 44 points- 125-155 hours per month

#### VIII. CONCLUSIONS OF LAW:

- 1) Policy dictates that an individual's Level of Care for the Aged/Disabled Waiver Program is determined by the number of points obtained on the PAS assessment tool.
- 2) The Claimant was awarded 22 points as the result of a PAS completed by WVMI in March 2012 in conjunction with her annual medical evaluation.

3)	As a result of information presented during the hearing, no additional points are awarded to the	ne
	Claimant, as no specific points of contention were raised in regard to the functional findings on the	ne
	date of the assessment	

4)	'he Claimant's total number of points remains at 22, rendering her eligible to receive a Level '	"C"
	evel of Care.	

#### IX. DECISION:

It is the decision of the State Hearing Officer to **uphold** the Agency's proposal to reduce the Claimant's homemaker service hours under the Aged/Disabled, Title XIX (HCB) Waiver Program.

#### X. RIGHT OF APPEAL:

See Attachment

# **XI. ATTACHMENTS:**

The Claimant's Recourse to Hearing Decision

Form IG-BR-29

ENTERED this 20th Day of July, 2012.

Pamela L. Hinzman State Hearing Officer