

State of West Virginia DEPARTMENT OF HEALTH AND HUMAN RESOURCES Office of Inspector General Board of Review 235 Barrett Street Grafton WV 26354 April 8, 2005

Joe Manchin III Governor Martha Yeager Walker Secretary

Dear Ms _____:

Attached is a copy of the findings of fact and conclusions of law on your hearing held March 9, 2005. Your hearing request was based on the Department of Health and Human Resources' determination concerning Level of Care (monthly hours of care services) under the Medicaid Title XIX (Home & Community-Based) Waiver Program.

In arriving at a decision, the State Hearing Officer is governed by the Public Welfare Laws of West Virginia and the rules and regulations established by the Department of Health and Human Resources. These same laws and regulations are used in all cases to assure that all persons are treated alike.

One of these regulations specifies that for the Aged/Disabled Waiver Program, hours of service are determined based on an evaluation of the Pre-Admission Screening Form (PAS). A ALevel of Care@ is determined by a point system. Points are derived from medical conditions and deficits set forth in the PAS. Program services are limited to a maximum number of units/hours that are determined by the PAS which is completed, reviewed and approved by WVMI. (Aged/Disabled Home and Community-Based Services Waiver Policy and Procedures Manual 570.1- 570.1. d)

The information which was submitted at the hearing revealed that as a result of your most recent medical evaluation (PAS), the agency determined your ALevel of Care@ as \mathbf{B} or 93 hours maximum per month. Testimony was provided concerning additional deficits or conditions.

It is the decision of the State Hearing Officer to **uphold** the determination of the Agency as set forth in the June 7, 2004 notification. The agency=s determination that you qualify for a B Level of Care was correct and in compliance with policy.

Sincerely,

Ron Anglin State Hearing Officer Member, State Board of Review

cc: Chairman, Board of Review Libby Boggess, RN, Bureau of Senior Services Oretta Keeney, West Virginia Medical Institute

WEST VIRGINIA DEPARTMENT OF HEALTH & HUMAN RESOURCES SUMMARY AND DECISION OF THE STATE HEARING OFFICER

I. INTRODUCTION:

This is a report of the State Hearing Officer resulting from a fair hearing concluded on April 8, 2005 for ______. This hearing was held in accordance with the provisions found in the Common Chapters Manual, Chapter 700 of the West Virginia Department of Health and Human Resources. This fair hearing was originally convened on March 9, 2005 on a timely appeal received by the Board of Review June 25, 2004. It should be noted that services under the Medicaid Title XIX Waiver (HCB) Program have continued at the previous level. All persons giving testimony were placed under oath.

II. PROGRAM PURPOSE:

The Program entitled Medicaid Title XIX Waiver (HCB) is set up cooperatively between the Federal and State governments and administered by the West Virginia Department of Health & Human Resources.

Under Section 2176 of the Omnibus Budget Reconciliation Act of 1981, states were allowed to request a waiver from the Health Care Financing Administration (HCFA) so that they could use Medicaid (Title XIX) funds for home and community-based services. The program's target population is individuals who would otherwise be placed in an intermediate or skilled nursing facility (if not for the waiver services).

Services offered under the Waiver Program will include: (1) chore, (2) homemaker and (3) case management services. West Virginia has been offering the Waiver Services Program since July, 1982 to those financially eligible individuals who have been determined to need ICF level care but who have chosen the Waiver Program Services as opposed to being institutionalized.

III. PARTICIPANTS:

, claimant CM/CCS American Home Care RN, AHC homemaker

Kay Ikerd, RN, BoSS (by phone)

Heather Randolph, RN, WVMI (by phone)

Presiding at the hearing was Ron Anglin, State Hearing Officer and a member of the State Board of Review.

IV. QUESTION TO BE DECIDED:

The question to be decided is whether the agency was correct in their determination concerning Level of Care (hours of care) under the Medicaid Title XIX Waiver (HCB) Program?

V. APPLICABLE POLICY:

Aged/Disabled and Community-Based Services Waiver Policy Manual ' 570.1- 570.1, d.

VI. LISTING OF DOCUMENTARY EVIDENCE ADMITTED:

- E-1 A/D Waiver Manual 570.1, c- 520.3
- E-2 WVMI Independent Review (PAS) completed 6/4/04
- E-3 Notification, 6/7/04
- C-1 Information package submitted by CM/HM Agencies

VII. FINDINGS OF FACT:

(1) The claimant is an active recipient of Aged/Disabled Home and Community-Based Waiver Services. As a result of a request for additional hours of care, a review (E-2) was completed by WVMI on June 4, 2004. As a result of this review, WVMI determined that the claimant=s Level of Care to be B or 93 hours. Notification was provided June 6, 2004 (E-3). A hearing was requested by the claimant June 23, 2004. This hearing was originally scheduled for October 28, 2004 then rescheduled at the claimant's request to January 12, 2005 then again rescheduled at claimant's request and convened March 9, 2005.

(2) Kay Ikerd from the Bureau of Senior Services explained agency policy concerning Level of Care determinations. Medication given during dialysis is not considered as an inability to self- administer for purposes of the program.

(3) Heather Randolph from the West Virginia Medical Institute testified that the assessment (E-2) was reviewed and claimant received points as follows: Item # 23 reveals that the claimant has - Dyspnea, Arthritis, Dysphagia, Pain, Diabetes, mental disorder and other (renal failure) for 7 points in that block. Item #25- physically unable to vacate - 1 point. Item #26 reveals 6 points for - Bathing (1), Dressing (1), Grooming (1), Continence bowel (1), Transferring (1), and Walking (1). Total points 14 level B, 93 hours per month.

(5) ______ testified that she had chest pain during dialysis and an EKG was done. Has had a lift

chair since June of last year.

(6) RN from the Home Services testified that angina was noted on last evaluation as a diagnosis. Angina usually doesn't get better on its own. Claimant has been hospitalized with CHF. She believes claimant has angina at rest and exertion and requires prompting/supervision with medication. She feels the claimant's condition has deteriorated as she broke a shoulder and her range of motion has decreased.

VIII. CONCLUSIONS OF LAW:

Aged/Disabled Home and Community-Based Services Waiver Policy Manual 570.1 and 570.1.d: There will be four levels of care for clients of ADW Homemaker services. Points will be determined as follows, based on the following sections of the PAS:

- #23 1 Point for each (can have total of 12 points)
- #24 1 Point
- #25 1 Point for B, C or D
- #26:- Level I 0 points Level II - 1 point for each item A through I Level III - 2 points for each item A through M; I (walking) must be equal to or greater than Level III before points given for J (wheeling) Level IV - 1 point for A, 1 point for E, 1 point for F, 2 points for G through M
- #27 1 point for continuous oxygen
- #28 1 point for Level B or C
- #34 1 point if Alzheimer=s or other dementia
- #35 1 point if terminal

Total number of points allowable is 44.

LEVELS OF CARE SERVICE LIMITS

Level A - 5 points to 9 points -2 hours per day or 62 hours per month

- Level B 10 points to 17 points-3 hours per day or 93 hours per month
- Level C 18 points to 25 points-4 hours per day or 124 hours per month

Level D - 26 points to 44 points-5 hours per day or 155 hours per month

IX. DECISION:

Policy reveals that there are 4 levels of care provided to recipients of Aged/Disabled Waiver Homemaker Services. The individual=s level of care is determined based on a point system as set forth in section VII (7) above.

Evidence submitted reveals that the Pre-Admission Screening Form completed June 4, 2004 (E-2) contains a point total of 14 based on the review criteria used to determine Level of Care (E-1).

Testimony reveals that the claimant suffers some angina at rest and upon exertion. Testimony also indicates that the claimant requires at least monitoring with medication resulting in an additional point.

After reviewing the information presented during the hearing and the applicable policy and regulations, the determination of the Agency in finding the claimant eligible for a B Level of Care is **upheld**. Testimony suggests 3 points in addition to the 14 acknowledged by the agency. These 3 points are awarded for angina (at rest and exertion) and medication administration (prompting/monitoring). The point total for purposes of determining the claimant's Level of Care is therefore increased to 17. However, this total still results in a B Level of Care or 93 hours of care monthly.

X. RIGHT OF APPEAL

See Attachment.

XI. ATTACHMENTS

The Claimant's Recourse to Hearing Decision.

Form IG-BR-29.