

# State of West Virginia DEPARTMENT OF HEALTH AND HUMAN RESOURCES Office of Inspector General Board of Review 203 E. Third Avenue Williamson, WV 25661

August 30, 2011

Earl Ray Tomblin Governor Michael J. Lewis, M.D., Ph.D. Cabinet Secretary

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Attached is a copy of the Findings of Fact and Conclusions of Law on the Supplemental Nutrition Assistance Program (SNAP) Administrative Disqualification Hearing held July 7, 2011 for the purpose of determining whether an Intentional Program Violation (IPV) was committed by you.

In arriving at a decision, the State Hearing Officer is governed by the Public Welfare Laws of West Virginia and rules and regulations established by the Department of Health and Human Resources. These same laws and regulations are used in all cases to assure that all persons are treated alike.

An Intentional Program Violation consists of having intentionally made a false or misleading statement, or misrepresented, concealed or withheld facts; or committed any act that constitutes a violation of the Food Stamp Act, SNAP regulations, or any State statute related to the use, presentation, transfer, acquisition, receipt, or possession of SNAP benefits. [WV Income Maintenance Manual Section 20.2,C,2 and 7 CFR Section 273.16 (c)]

Information submitted at the hearing reveals that you intentionally provided false and misleading information about your household income in order to receive SNAP benefits for which you were not entitled.

It is the decision of the State Hearing Officer that an Intentional Program Violation was committed by you and a disqualification penalty of one (1) year will be applied. Your disqualification from SNAP will begin effective October 1, 2011.

Sincerely,

Stephen M. Baisden State Hearing Officer Member, State Board of Review

cc: Erika Young, Chairman, Board of Review Brian Shreve, Repayment Investigator

# WEST VIRGINIA DEPARTMENT OF HEALTH & HUMAN RESOURCES BOARD OF REVIEW

IN RE:	,	
	Defendant,	
	v.	Action Number: 11-BOR-986
	WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES,	
	Movant.	

# **DECISION OF STATE HEARING OFFICER**

# I. INTRODUCTION:

This is a report of the State Hearing Officer resulting from an Administrative Disqualification Hearing concluded on August 30, 2011 for -----. This hearing was held in accordance with the provisions found in the Common Chapters Manual, Chapter 700 of the West Virginia Department of Health and Human Resources. The hearing was convened via videoconference on July 7, 2011, with Department's Representative at the County office of the WV DHHR in WV, and the Hearings Examiner at the County office of the WV DHHR in WV.

# II. PROGRAM PURPOSE:

The purpose of the Supplemental Nutrition Assistance Program (SNAP) is to provide an effective means of utilizing the nation's abundance of food "to safeguard the health and wellbeing of the nation's population and raise levels of nutrition among low-income households." This is accomplished through the issuance of benefits to households who meet the eligibility criteria established by the Food and Nutrition Service of the U.S. Department of Agriculture.

# III. PARTICIPANTS:

Brian Shreve, Repayment Investigator.

Presiding at the Hearing was Stephen M. Baisden, State Hearing Officer and a member of the State Board of Review.

The Hearing officer placed participant under oath at the beginning of the hearing.

# IV. QUESTION TO BE DECIDED:

The question to be decided is whether or not the Defendant committed an Intentional Program Violation (IPV) and should be disqualified for a specified period from participation in SNAP.

#### V. APPLICABLE POLICY:

7 CFR §273.16 Code of Federal Regulations

Common Chapters Manual, Chapter 700

West Virginia Income Maintenance Manual: Chapter 1.2.E, Chapter 10.3.DD, Chapter 20.1 and 20.2

#### VI. LISTING OF DOCUMENTARY EVIDENCE ADMITTED:

### **Department's Exhibits:**

- M-1 Copy of the Code of Federal Regulations (CFR) §273.16 showing disqualifications for Intentional Program Violations.
- M-2 BVRF Screen print from RAPIDS System showing referral for recoupment.
- M-3 ES-FS-5, SNAP Claim Determination sheet.
- M-4 CMCC Screen Print from RAPIDS showing case comments made on December 8, 2011.
- M-5 CMCC Screen Print from RAPIDS showing case comments made on December 22, 2011.
- M-6 Copy of IFM-5b, Employment and Wage Verification Form, sent by Repayment Investigator to WV, on January 27, 2011, completed and returned by Big Frank's Roll & Tow on February 1, 2011.
- M-7 Copy of Mail-In SNAP review form dated and signed by Defendant on June 24, 2010.
- M-8 CMCC Screen Print from RAPIDS showing case comments made on June 24, 2010.
- M-9 Copy of Income Maintenance Manual Chapter 1.2.E showing customer responsibility for providing accurate information.
- M-10 Copy of Income Maintenance Manual Chapter 20.2 showing SNAP benefit claims and repayment procedures.
- M-11 Copy of Income Maintenance Manual Chapter 20.6.A showing definitions of Welfare Fraud.
- M-12 Copy of IFM-BR-44 Waiver of Administrative Disqualification Hearing form and IFM-BR-44a Notice of Intent to Disqualify form, sent to Defendant on February 22, 2011.

#### VII. FINDINGS OF FACT:

1) The Department is alleging an act of Intentional Program Violation, or IPV, in the Defendant's SNAP case because he allegedly reported during a SNAP application interview that there was no income in his SNAP assistance group, when he was working full-time and receiving earned income.

- 2) Defendant was mailed notice of the Administrative Disqualification Hearing on June 2, 2011, by first class mail. The notice was sent to ----, ----. This is the address at which Defendant receives his public assistance benefits.
- 3) The hearing was scheduled for 10:00 a.m. on July 7, 2011, and as of 10:15 a.m., the Defendant failed to appear. As set forth in regulations (7 CFR §273.16(e) (4)), and State Policy (West Virginia Department of Health and Human Resources Common Chapters Manual, 740.20), the hearing convened at 10:15 a.m., and was conducted without the Defendant in attendance.
- On December 8, 2011, Defendant called the WV Department of Health and Human Resources, County office in WV and completed a telephone review for SNAP benefits. An Economic Service Worker recorded in Defendant's case comments that Defendant reported he was working at a metal salvage and recycling center, and began working "at the end of 11/10." (Exhibit M-4.) Worker recorded that she requested verification of Defendant's rate of pay and start date from his employer. On December 22, 2010, the worker recorded in Defendant's case record that she received the requested verification from the employer, and that Defendant had begun working on October 1, 2010. (Exhibit M-5.) The worker referred this matter to the repayment investigator. (Exhibit M-2.)
- Department's representative, the Repayment Investigator to whom the referral was sent, submitted into evidence an IFM-5b, Employment and Wage Verification Form received from WV, on February 1, 2011. (Exhibit M-6.) This form indicates Defendant began working on April 30, 2010, and that his employment was expected to continue.
- 6) Department's evidence shows that Defendant had completed a mail-in SNAP review form on June 24, 2010. (Exhibit M-7.) The form indicates that Defendant reported no earned or unearned income. The mail-in review form contains a list of recipient's rights and responsibilities. Item #4 in this list reads as follows:

I understand if I am found (by court action or an administrative disqualification hearing) to have committed an act of intentional program violation, I will not receive SNAP benefits as follows: First Offense – one year; Second Offense – two years; Third Offense – permanently. In addition, I will have to repay any benefits for which I was not eligible.

Defendant signed and dated the form.

7) Department's representative submitted into evidence a Food Stamp [SNAP] Claim Determination form, wherein he calculated Defendant was overpaid SNAP benefits from the month after this review was submitted, July 2011, to March 2011, and that the amount of the overpayment was \$1404. (Exhibit M-3.)

- 8) The Code of Federal Regulations, 7 CFR §273.16(c) (Exhibit M-1), defines an Intentional Program Violation (IPV) as:
  - (c) Definition of intentional Program violation. Intentional Program violations shall consist of having intentionally:
  - (1) made a false or misleading statement, or misrepresented, concealed or withheld facts; or
  - (2) committed any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program [SNAP] Regulations, or any State statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of coupons, authorization cards or reusable documents used as part of an automated benefit delivery system (access device).
- 9) The West Virginia Income Maintenance Manual, Chapter 1.2.E (Exhibit M-9), states:

The client's responsibility is to provide information about his circumstances so the worker is able to make a correct decision about his eligibility . . . The client must be instructed that his failure to fulfill his obligation may result in one or more of the following actions: denial of the application; closure of the active AG [assistance group]; removal of the individual from the AG; repayment of benefits; reduction in benefits.

10) The West Virginia Income Maintenance Manual, Chapter 20.2.C.2 (Exhibit M-10), states:

IPVs include making false or misleading statements, misrepresentations, concealing or withholding information, and committing any act that violates the Food Stamp Act of 1977, Food Stamp [SNAP] regulations, or any State statute related to the use, presentation, transfer, acquisition, receipt, or possession of SNAP benefits.

11) The West Virginia Income Maintenance Manual, Chapter 20.6.A states:

A willfully false statement is one that is deliberately given, with the intent that it be accepted as true, and with the knowledge that it is false . . . [I]t is not essential that an affirmative representation be made. Misrepresentation may also be the suppression of what is true, as well as in the representation of what is false.

# VIII. CONCLUSIONS OF LAW:

The Department has established that the Defendant made a willful (or intentional) false statement to the effect that he received no income in his SNAP assistance group during a SNAP benefits review on June 24, 2010, when he was working and receiving earned income. He signed an application form to that effect, and this form clearly stated the penalties for not

providing complete and accurate information. He misrepresented his employment start date during his December 8, 2010 review.

# IX. DECISION:

Falsely reporting during a SNAP application or review that one receives no income when in fact he or she is working and receives earned income is a clear violation of the regulations. Falsely reporting an employment start date is a clear violation of the regulations. Based on the evidence presented, I find the violations intentional.

The Agency's proposal to apply a SNAP disqualification is **upheld**. The Defendant will be disqualified from participation in SNAP for a period of twelve (12) months effective October 1, 2011.

# X. RIGHT OF APPEAL:

See Attachment

# **XI. ATTACHMENTS:**

The Defendant's Recourse to Hearing Decision

Form IG-BR-29

ENTERED this 30<sup>th</sup> Day of August, 2011.

Stephen M. Baisden State Hearing Officer