



State of West Virginia
DEPARTMENT OF HEALTH AND HUMAN RESOURCES
Office of Inspector General
Board of Review
4190 Washington Street, West
Charleston, WV 25313

Joe Manchin III
Governor

Patsy A. Hardy, FACHE, MSN, MBA
Cabinet Secretary

October 7, 2009

Dear -----:

Attached is a copy of the findings of fact and conclusions of law on the Supplemental Nutrition Assistance Program (SNAP) Administrative Disqualification Hearing held October 7, 2009 for the purpose of determining whether or not you committed an Intentional Program Violation (IPV).

In arriving at a decision, the State Hearing Officer is governed by the Public Welfare Laws of West Virginia and the rules and regulations established by the Department of Health and Human Resources. These same laws and regulations are used in all cases to assure that all persons are treated alike.

Eligibility for SNAP is based on current policy and regulations. Some of these regulations state as follows: Intentional Program Violations shall consist of having intentionally: (1) made a false or misleading statement or misrepresented, concealed or withheld facts or (2) committed any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program Regulations, or any State statute relating to the use presentation, transfer, acquisition, receipt or possession of Food Stamp coupons. Individuals found to have committed an act of Intentional Program Violation will be ineligible for a specified time determined by the number of previous Intentional Program Violation disqualifications. (West Virginia Income Maintenance Manual §20.2 and Code of Federal Regulations- 7 CFR §273.16).

The information submitted at the hearing showed that you intentionally made false and misleading statements about your circumstances in order to receive SNAP for which you were not entitled.

It is the decision of the State Hearing Officer to **uphold** the Agency's proposal to apply a one (1) year SNAP disqualification penalty against you based on an Intentional Program Violation.

Sincerely,

Cheryl Henson
State Hearing Officer
Member, State Board of Review

cc: Erika H. Young, Chairman, Board of Review/Jennifer Butcher, Kanawha DHHR

**WEST VIRGINIA DEPARTMENT OF HEALTH & HUMAN RESOURCES
BOARD OF REVIEW**

-----,

Defendant,

v.

Action Number: 09-BOR-1466

**West Virginia Department of
Health and Human Resources,**

DECISION OF STATE HEARING OFFICER

I. INTRODUCTION:

This is a report of the State Hearing Officer resulting from an Administrative Disqualification Hearing concluded on October 7, 2009 for ----- . This hearing was held in accordance with the provisions found in the Common Chapters Manual, Chapter 700 of the West Virginia Department of Health and Human Resources. This hearing was convened on October 7, 2009.

It should be noted here that the Defendant was notified by regular United States mail delivery of this hearing on August 21, 2009 and has failed to appear. Her mailing address has been validated. The hearing is being held in her absence, and a decision will be issued based on the evidence presented today.

II. PROGRAM PURPOSE:

The purpose of the Supplemental Nutrition Assistance Program (SNAP) is to provide an effective means of utilizing the nation's abundance of food "to safeguard the health and well-being of the nation's population and raise levels of nutrition among low-income households.". This is accomplished through the issuance of benefits to households who meet the eligibility criteria established by the Food and Nutrition Service of the U.S. Department of Agriculture.

III. PARTICIPANTS:

Jennifer Butcher, State Repayment Investigator, Department Representative

Presiding at the Hearing was Cheryl Henson, State Hearing Officer and a member of the State Board of Review.

IV. QUESTION TO BE DECIDED:

The question to be decided is whether the Defendant committed an intentional program violation and should be disqualified for one year from participation in SNAP.

V. APPLICABLE POLICY:

7 CFR § 273.16 USDA Code of Federal Regulations
Common Chapters Manual Chapter 700, Appendix A
West Virginia Income Maintenance Manual §1.2, 9.1.A.2.h and 20.2

VI. LISTING OF DOCUMENTARY EVIDENCE ADMITTED:

Department's Exhibits:

- D-1 Code of Federal Regulations §273.16
- D-2 Benefit Recovery Referral Screen dated April 17, 2009
- D-3 West Virginia (WV) Income Maintenance Manual Section 1.2.E
- D-4 Notification letter dated December 11, 2008 and Combined Application Form dated December 11, 2008, Rights and Responsibilities, various verifications
- D-4a Verification of license registration and signature samples
- D-5 Copy of Rapids Screen dated January 30, 2009 and worker notations
- D-6 Written witness statement dated February 10, 2009
- D-7 Initial Assessment and Safety Evaluation dated January 26, 2009
- D-8 Food Stamp Claim Determination form and RAPIDS computer screens
- D-9 WV Income Maintenance Manual Section 2.2.B
- D-10 WV Income Maintenance Manual Section 2.2.B.3
- D-11 WV Income Maintenance Manual Section 20.6
- D-12 Notification of Intent to Disqualify dated May 26, 2009 and accompanying forms
- D-13 WV Income Maintenance Manual Section 20.2
- D-14 WV Income Maintenance Manual Section 20.2.C.2
- D-15 WV Income Maintenance Manual Section 20.2.E
- D-16 WV Income Maintenance Manual Section 20.2.F.2
- D-17 WV Income Maintenance Manual Section 20.2.F.2, (a)

Claimant's Exhibits:

None

VII. FINDINGS OF FACT:

- 1) A request for an Administrative Disqualification Hearing (ADH) was received by the Board of Review from the Department of Health and Human Resources (Department) on August 5, 2009. The Department contends that the Defendant has committed an Intentional Program Violation (IPV) and made a fraudulent statement or misrepresentation regarding her household composition in order to receive SNAP (formerly known as the Food Stamp Program), and is

recommending that the Defendant be disqualified from participation in SNAP for a period of one (1) year.

- 2) On or about May 26, 2009 the Department sent the Defendant a Notification of Intent to Disqualify (D-12) form, indicating that the Department had reason to believe she intentionally violated a food stamp rule. The form also included the following:

Based on the evidence developed through our investigation, the agency believes that ----- intentionally violated the food stamp program by: Failure to report son -----has been living with Grandmother since September 2008. The evidence to prove this allegation consists of statements from Child Protective Services.

- 3) The Department presented evidence to show that the Defendant completed a redetermination case review (D-4) for SNAP on December 11, 2008 at which time she indicated to the Department that she resided in a two person household which included herself and her two (2) year old son, -----.
- 4) The Department subsequently obtained a written statement (D-6) from the Defendant's mother, -----, on February 10, 2009. In the statement, she claims that her daughter, the Defendant, does not live with her. She also claimed that the Defendant's son, -----, lives in her household and not in the Defendant's home. She claimed that he had lived with her permanently since September 2008.
- 5) The Department presented evidence (D-7) from Child Protective Services which shows they spoke with the Defendant's mother on February 2, 2009 and she informed them that -----has been living with her since September.
- 6) The Department also obtained a written statement (D-6) on February 20, 2009 from the Defendant's brother, -----, who lives with the Defendant's mother. The Defendant's brother claimed that he lives with his mother, -----, and that his sister, the Defendant, has not lived with them since September 2008. He added that she comes to see her son but does not stay. He added that -----has lived with them permanently since September 2008.
- 8) West Virginia Income Maintenance Manual §1.2 (E) states that it is the client's responsibility to provide information about his circumstances so the worker is able to make a correct decision about his eligibility.
- 9) West Virginia Income Maintenance Manual § 20.2 (C) (2) states in pertinent part:

IPV's include making false or misleading statement, misrepresentations, concealing or withholding information, and committing any act that violates the Food Stamp Act of 1977, Food Stamp regulations, or any State statute related to the use, presentation, transfer, acquisition, receipt, or possession of Food Stamps.

The individual(s) who is found to have committed an IPV is ineligible to participate in the program for a specified time, depending on the number of offenses committed.

Once an IPV is established, a disqualification penalty is imposed on the AG member(s) who committed the IPV.

- 10) Common Chapters Manual 700, Appendix A, Section B, provides that an Intentional Program Violation shall consist of having intentionally (1) made a false or misleading statement, or misrepresented, concealed or withheld facts, or (2) Committed any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program Regulations, or any State statute relating to the use, presentation, transfer, acquisition, receipt or possession of food stamp benefits.
- 11) Common Chapters Manual 700, Appendix A, Section G, states that the State Hearing Officer shall base the determination of Intentional Program Violation on clear and convincing evidence which demonstrates that the household member(s) committed, and intended to commit, an Intentional Program Violation as defined in Section B of this Appendix.
- 12) The Defendant signed the Rights and Responsibilities form (D-4) on December 11, 2008, which is the date she completed one of her SNAP case reviews, thereby acknowledging the following pertinent information:

4) I understand if I am found (by court action or an administrative disqualification hearing) to have committed an act of intentional program violation, I will not receive SNAP benefits as follows: First Offense – one year; Second Offense – two years; Third Offense – permanently.

48) I also understand that if I give incorrect or false information or if I fail to report changes that I am required to report, I may be required to repay any benefits I receive and I may also be prosecuted for fraud. I also understand that any person who obtains or attempts to obtain benefits from DHHR by means of a willfully false statement or misrepresentation or by impersonation or any other fraudulent device can be charged with fraud.

49) I certify that all statements on this form have been read by me or read to me and that I understand them. I certify that all the information I have given is true and correct and I accept these responsibilities.

- 13) West Virginia Income Maintenance Manual §9.1.A.2.h states:

Intentional Program Violation (IPV)

Persons who have been found guilty of an IPV are disqualified as follows:

- 1st Offense: 1 year
- 2nd Offense: 2 years
- 3rd Offense: Permanent

VIII. CONCLUSIONS OF LAW:

- 1) The policy and regulations that govern the Food Stamp program state that a Food Stamp Program Violation has occurred when an individual intentionally makes a false or misleading statement, or misrepresented, concealed or withheld facts relating to the use, presentation, transfer, acquisition, receipt or possession of Food Stamp benefits.
- 2) The regulations state there must be clear and convincing evidence that demonstrates the Defendant intentionally committed an Intentional Program Violation.
- 3) The Defendant clearly was aware of her responsibility to report accurate information, and she clearly provided misleading information to the Department during her December 2008 SNAP case review. The evidence shows that the Defendant's son, ----, was living with the Defendant's mother at the time of the case review, and not in her household. The Defendant falsely reported that he was in her home on December 11, 2008.
- 4) The Department was correct in its determination that the Defendant has committed an Intentional Program Violation by falsely reporting her household composition during the December 11, 2008 case review.

IX. DECISION:

The Agency's proposal to apply a one (1) year Food Stamp disqualification is **upheld**.

X. RIGHT OF APPEAL:

See Attachment

XI. ATTACHMENTS:

The Claimant's Recourse to Hearing Decision

Form IG-BR-29

ENTERED this 7th Day of October, 2009

**Cheryl Henson
State Hearing Officer**