

MANUAL MATERIAL TRANSMITTED					
MANUAL: INCOME MAINTENANCE			CHANGE NUMBER: 262		
DELETE			INSERT OR CHANGE		
PAGES	CHAPTER	DATED	PAGES	CHAPTER	DATED
vii - x	19	11/01	vii	19	11/01
			viii - x	19	8/02
			261	19	6/98
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			266a - 266b	19	8/02
DATE: AUGUST, 2002 TO: ALL INCOME MAINTENANCE MANUAL HOLDERS					

This revision changes Chapter 19 Section 19.8 to reflect Verizon's Enhanced Tel-Assistance Plan which will offer several options for discounted telephone service.

If the customer wishes to apply they may call Verizon Business Office at 954-6200. Verizon will confirm with DHHR eligibility for these services through a tape match.

Should you have any questions call Cona Chatman, Policy Unit, at (304) 558-8290.



