



State of West Virginia
DEPARTMENT OF HEALTH AND HUMAN RESOURCES
Office of Inspector General
Board of Review
1027 N. Randolph Ave.
Elkins, WV 26241

Earl Ray Tomblin
Governor

Rocco S. Fucillo
Cabinet Secretary

September 28, 2012

Dear -----:

Attached is a copy of the Findings of Fact and Conclusions of Law on your hearing held September 27, 2012. Your hearing request was based on the Department of Health and Human Resources' proposal to reduce your homemaker service hours under the Aged/Disabled (HCB) Title XIX Waiver Services Program.

In arriving at a decision, the State Hearing Officer is governed by the Public Welfare Laws of West Virginia and the rules and regulations established by the Department of Health and Human Resources. These same laws and regulations are used in all cases to assure that all persons are treated alike.

Eligibility for the Aged/Disabled Waiver Program is based on current policy and regulations. One of these regulations specifies that for the Aged/Disabled Waiver Program, the number of homemaker service hours is determined based on the Level of Care (LOC). The Level of Care is determined by evaluating the Pre-Admission Screening Form (PAS) and assigning points to documented medical conditions that require nursing services. Program services are limited to a maximum number of units/hours which is reviewed and approved by WVM. (Aged/Disabled Home and Community-Based Services Waiver Policy and Procedures Manual 501.5.1.1)

While information submitted at your hearing reveals that you continue to require the degree of care and services necessary to qualify medically for the Aged/Disabled Waiver Program, your documented medical conditions confirm that your Level of Care should be a Level "B" rating. As a result, you are eligible to receive up to 93 hours per month of homemaker services.

It is the decision of the State Hearing Officer to **uphold** the proposal of the Department to decrease your Level of Care under the Aged/Disabled Waiver Program.

Sincerely,

Pamela L. Hinzman
State Hearing Officer
Member, State Board of Review

cc: Erika H. Young, Chairman, Board of Review
BoSS
WVM
CCIL

**WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES
BOARD OF REVIEW**

IN RE: -----,

Claimant,

v.

ACTION NO.: 12-BOR-1817

**WEST VIRGINIA DEPARTMENT OF
HEALTH AND HUMAN RESOURCES,**

Respondent.

DECISION OF STATE HEARING OFFICER

I. INTRODUCTION:

This is a report of the State Hearing Officer resulting from a fair hearing for ----- . This hearing was held in accordance with the provisions found in the Common Chapters Manual, Chapter 700 of the West Virginia Department of Health and Human Resources. This fair hearing was convened telephonically on September 27, 2012, on a timely appeal submitted to the Department on July 23, 2012.

It should be noted that the Claimant's benefits have continued pending a hearing decision.

II. PROGRAM PURPOSE:

The ADW Program is defined as a long-term care alternative that provides services that enable an individual to remain at or return home rather than receiving nursing facility (NF) care. Specifically, ADW services include Homemaker, Case Management, Consumer-Directed Case Management, Medical Adult Day Care, Transportation, and RN Assessment and Review.

III. PARTICIPANTS:

-----, Claimant
-----, RN, West Virginia Choice
-----, Case Manager, Coordinating Council for Independent Living
-----, Homemaker Aide, West Virginia Choice
Kay Ikerd, RN, Bureau of Senior Services
Lee Ann Beihl, RN, West Virginia Medical Institute

Presiding at the hearing was Pamela L. Hinzman, State Hearing Officer and a member of the State Board of Review.

IV. QUESTION TO BE DECIDED:

The question to be decided is whether the Agency was correct in its proposal to reduce the Claimant's homemaker service hours under the Aged/Disabled Waiver (HCB) Program.

V. APPLICABLE POLICY:

Aged/Disabled Home and Community-Based Services Manual Section 501.5.1.1

VI. LISTING OF DOCUMENTARY EVIDENCE ADMITTED:

Department's Exhibits:

- D-1 Aged/Disabled Home and Community-Based Services Manual Sections 501.5.1.1(a) and 501.5.1.1(b)
- D-2 Pre-Admission Screening (PAS) assessment completed on July 10, 2012
- D-3 Notice of Decision dated July 11, 2012
- D-4 Pre-Admission Screening (PAS) assessment completed on July 21, 2011

VII. FINDINGS OF FACT:

- 1) The Claimant, a recipient of Aged/Disabled Waiver (ADW) Medicaid benefits, underwent an annual reevaluation to verify continued medical eligibility and assign an appropriate Level of Care.
- 2) West Virginia Medical Institute (WVMI) Registered Nurse Lee Ann Beihl completed a Pre-Admission Screening (PAS) medical assessment (D-2) on July 10, 2012, and determined that the Claimant continues to meet the medical eligibility criteria. The Claimant was assigned 13 points for documented medical conditions that require nursing services and meets the criteria necessary to qualify as a Level of Care "B" - eligible for up to 93 hours per month of homemaker services. It should be noted that the Claimant previously qualified for a Level of Care "C" - eligible for up to 124 hours per month of homemaker services - as a result of a PAS completed on July 21, 2011 (D-4).
- 3) The Department sent the Claimant a Notice of Decision on July 11, 2012 (D-3), advising her of the proposed reduction in homemaker service hours.
- 4) The Claimant contended that she should have been awarded an additional point for decubitus, as she has open skin areas on her face and buttock. The WVMI Nurse testified that the Claimant was

being treated for a decubitus on her left buttock in 2011 (see Exhibit D-2); however, the Claimant denied the presence of decubitus ulcers during the 2012 PAS.

The Claimant testified that she had surgery on her right hand in May 2012 due to bone deterioration, and that the surgery was considered a failure. She indicated that she requires physical assistance with bathing, dressing and grooming activities. The WVM Nurse stated that the Claimant was awarded points on the 2012 PAS for physical assistance with bathing, dressing and grooming, as she was able to participate in these activities of daily living to some extent. In order to receive additional points in these functional areas, the Claimant would require total care to bathe, dress and groom.

The Claimant indicated that she had cataract surgery on her right eye and needs surgery on her left eye. She is hopeful, however, that the problem in her left eye will be correctable. The Claimant was rated as having impaired/correctable vision on the 2012 PAS, and this is an accurate assessment based on her testimony at the hearing. The WVM Nurse indicated that the Claimant said she was able to read with her glasses on the date of the assessment.

The Claimant testified that she needs to keep her level of homemaker hours because she requires assistance to get ready for doctor's appointments. In addition, she stated that she has additional health issues, including bone spurs and fungus on her feet, anxiety and depression. It should be noted that the Claimant was awarded a point for the condition of mental disorder on the 2012 PAS.

Kay Ikerd, Registered Nurse with the Bureau of Senior Services, indicated that the Claimant's Homemaker RN could submit a request for a Level of Care increase if she believes the Claimant's condition has worsened since the date of the PAS.

- 5) Aged/Disabled Home and Community-Based Services Waiver Policy Manual Sections 501.5.1.1(a) and 501.5.1.1(b) (D-1): There will be four levels of care for clients of ADW homemaker services. Points will be determined based on the following sections of the PAS:

- #23- Medical Conditions/Symptoms- 1 point for each (can have total of 12 points)
- #24- Decubitis- 1 point
- #25- 1 point for b., c., or d.
- #26- Functional abilities
 - Level 1- 0 points
 - Level 2- 1 point for each item a. through i.
 - Level 3- 2 points for each item a. through m.; i. (walking) must be equal to or greater than Level 3 before points are given for j. (wheeling)
 - Level 4 - 1 point for a., 1 point for e., 1 point for f., 2 points for g. through m.
- #27- Professional and Technical Care Needs- 1 point for continuous oxygen
- #28- Medication Administration- 1 point for b. or c.
- #34- Dementia- 1 point if Alzheimer's or other dementia
- #34- Prognosis- 1 point if terminal

The total number of points allowable is 44.

LEVELS OF CARE SERVICE LIMITS

Level A- 5 points to 9 points- 0-62 hours per month

Level B- 10 points to 17 points- 63-93 hours per month

Level C- 18 points to 25 points- 94-124 hours per month

Level D- 26 points to 44 points- 125-155 hours per month

VIII. CONCLUSIONS OF LAW:

- 1) Policy dictates that an individual's Level of Care for the Aged/Disabled Waiver Program is determined by the number of points obtained on the PAS assessment tool.
- 2) The Claimant was awarded 13 points as the result of a PAS completed by WVMi in July 2012 in conjunction with her annual medical evaluation. No additional points are awarded to the Claimant as a result of testimony presented during the hearing. The Claimant did not report the presence of a decubitus ulcer on the date of the PAS, and was assessed as being able to participate in her bathing, dressing and grooming to a limited extent. Information provided during the hearing concerning the Claimant's vision is consistent with PAS findings.
- 3) The Claimant's total number of points remains at 13, rendering her eligible to receive a Level "B" Level of Care.

IX. DECISION:

It is the decision of the State Hearing Officer to **uphold** the Agency's proposal to reduce the Claimant's homemaker service hours under the Aged/Disabled, Title XIX (HCB) Waiver Program.

X. RIGHT OF APPEAL:

See Attachment

XI. ATTACHMENTS:

The Claimant's Recourse to Hearing Decision

Form IG-BR-29

ENTERED this 28th Day of September 2012.

Pamela L. Hinzman
State Hearing Officer