

State of West Virginia DEPARTMENT OF HEALTH AND HUMAN RESOURCES Office of Inspector General Board of Review 1027 N. Randolph Ave. Elkins, WV 26241

Earl Ray Tomblin Governor Patsy A. Hardy, FACHE, MSN, MBA Cabinet Secretary

April 21, 2011

Dear ----:

Attached is a copy of the findings of fact and conclusions of law on your hearing held April 20, 2011. Your hearing request was based on the Department of Health and Human Resources' proposal to terminate your benefits under the Aged/Disabled (HCB) Title XIX Waiver Services Program.

In arriving at a decision, the State Hearing Officer is governed by the Public Welfare Laws of West Virginia and the rules and regulations established by the Department of Health and Human Resources. These same laws and regulations are used in all cases to assure that all persons are treated alike.

Eligibility for the Aged/Disabled Waiver Program is based on current policy and regulations. Some of these regulations state as follows: The Aged/Disabled (HCB) Title XIX Waiver Services Program is granted to those individuals who meet all eligibility requirements. One of these requirements is that the individual must qualify medically. Eligible individuals are those who qualify medically for a nursing facility level of care but have chosen the waiver program as a means to remain in their home where services can be provided. [Aged/Disabled (HCB) Services Manual Section 501]

Information submitted at your hearing reveals that you do not meet medical eligibility requirements for the Aged/Disabled Waiver Program.

It is the decision of the State Hearing Officer to **uphold** the proposal of the Department to terminate your benefits and services under the Aged/Disabled Waiver Program.

Sincerely,

Pamela L. Hinzman State Hearing Officer Member, State Board of Review

cc: Erika H. Young, Chairman, Board of Review BoSS WVMI

WEST VIRGINIA DEPARTMENT OF HEALTH & HUMAN RESOURCES BOARD OF REVIEW

-----,

Claimant,

v.

Action Number: 11-BOR-749

West Virginia Department of Health and Human Resources,

Respondent.

DECISION OF STATE HEARING OFFICER

I. INTRODUCTION:

This is a report of the State Hearing Officer resulting from a fair hearing for -----. This hearing was held in accordance with the provisions found in the Common Chapters Manual, Chapter 700 of the West Virginia Department of Health and Human Resources. This fair hearing was convened via telephone on April 20, 2011 on an appeal filed February 11, 2011.

II. PROGRAM PURPOSE:

Under Section 2176 of the Omnibus Budget Reconciliation Act of 1981, states were allowed to request a waiver from the Health Care Financing Administration (HCFA) so that they could use Medicaid (Title XIX) funds for home and community-based services. The program's target population is individuals who would otherwise be placed in an intermediate or skilled nursing facility (if not for the waiver services). Services offered under the Waiver Program will include: (1) chore, (2) homemaker and (3) case management services. West Virginia has been offering the Waiver Services Program since July, 1982 to those financially eligible individuals who have been determined to need ICF level care but who have chosen the Waiver Program services as opposed to being institutionalized.

III. PARTICIPANTS:

-----, Claimant

-----, Homemaker RN,

----, Case Manager,

County Senior Citizens Center

Kay Ikerd, RN, Bureau of Senior Services

Courtenay Smith, RN, West Virginia Medical Institute

Presiding at the hearing was Pamela L. Hinzman, State Hearing Officer and a member of the State Board of Review.

IV. QUESTION TO BE DECIDED:

The question to be decided is whether the Agency was correct in its proposal to terminate benefits under the Aged/Disabled Home and Community-Based Waiver Program.

V. APPLICABLE POLICY:

Aged/Disabled Home and Community-Based Services Manual Sections 501.3, 501.3.1, 501.3.1.1, 501.3.2 and 501.3.2.1

VI. LISTING OF DOCUMENTARY EVIDENCE ADMITTED:

Department's Exhibits:

- D-1 Aged/Disabled Home and Community-Based Services Manual Section 501
- D-2 Pre-Admission Screening (PAS) completed on January 13, 2011
- D-3 Notice of Potential Denial dated January 17, 2011
- D-4 Denial Notice dated February 4, 2011

VII. FINDINGS OF FACT:

- 1) The Claimant is a recipient of benefits under the Aged/Disabled Waiver Program and underwent an annual medical evaluation to determine if she continues to meet medical eligibility criteria for the program.
- 2) West Virginia Medical Institute (WVMI) Registered Nurse Courtenay Smith completed a Pre-Admission Screening (PAS) medical assessment on January 13, 2011 (D-2) and determined that the Claimant does not meet medical eligibility criteria for the program. The nurse determined that the Claimant exhibits three (3) qualifying deficits in the areas of *physical assistance with bathing, dressing and grooming.*
- 3) The Claimant was sent a Notice of Potential Denial on January 17, 2011 (D-3) and was advised that she had two weeks to submit additional medical information for consideration.

- 4) The Claimant was sent a final Denial Notice on February 4, 2011 (D-4).
- 5) The Claimant's representatives contended that she should receive additional deficits for *inability to vacate the building in the event of an emergency* and *physical assistance with eating*.

-----, Homemaker RN with the County Senior Citizens Center, contended that the Claimant would be physically and/or mentally unable to vacate the building in the event of an emergency. The Claimant reportedly suffers from anxiety and depression, and is taking prescription medication for these conditions. -----indicated that the Claimant would likely panic in the event of an emergency. -----, Case Manager with

testified that he was unable to be present for the Claimant's PAS assessment, but the Claimant's mental health case manager was present. He indicated that the mental health case manager was unfamiliar with the Claimant's abilities as it was her first meeting with the Claimant. -----indicated that the Claimant was afraid she would be placed in a nursing facility if she provided accurate information about her needs. The Claimant testified that she misunderstood the question and would be unable to vacate unassisted in the event of an emergency.

The WVMI Nurse testified that the Claimant reported on the date of the assessment she would be able to get out of bed at night, and exit her apartment quickly and unassisted, during an emergency situation. The Claimant indicated there are two doors on opposite sides of her apartment and she could vacate through one door if the other door was blocked. The Claimant reported that she could transfer out of her bed or chair, and walk out of the home unassisted. The WVMI Nurse stated that the Claimant reported needing no hands-on assistance with transfers or walking in the home.

The Homemaker RN testified that the Claimant's homemaker peels and cuts up her food when she is present at the Claimant's residence. She stated that the Claimant only eats easily prepared foods when she is alone. In addition, the Claimant reportedly experiences extreme anxiety and panic attacks when she enters the kitchen. The Claimant testified that she is unable to function well in the kitchen due to her physical and mental limitations.

The WVMI Nurse testified that the Claimant reported she could feed herself and cut/peel her own foods on the date of the assessment. The Claimant indicated, however, that she became nervous in the kitchen and could not stay in the room for long periods.

6) Aged/Disabled Home and Community-Based Services Manual Section 501.3 (D-1)-Program Eligibility for Client: Applicants for the ADW Program must meet the following criteria to be eligible for the program:

- C. Be approved as medically eligible for NF Level of Care.
- 7) Aged/Disabled Home and Community-Based Services Manual Section 501.3.1.1 (D-1) Purpose: The purpose of the medical eligibility review is to ensure the following:
 - A. New applicants and existing clients are medically eligible based on current and accurate evaluations.
 - B. Each applicant/client determined to be medically eligible for A/DW services receives an appropriate LOC that reflects current/actual medical condition and short and long-term services needs.
 - C. The medical eligibility determination process is fair, equitable and consistently applied throughout the state.
- Aged/Disabled Home and Community-Based Services Waiver Policy Manual 501.3.2 (D-1): An individual must have five (5) deficits on the Pre Admission Screening (PAS) to qualify medically for the ADW Program. These deficits are derived from a combination of the following assessment elements on the PAS.

#24 Decubitus - Stage 3 or 4

#25 In the event of an emergency, the individual is c) mentally unable or d) physically unable to vacate a building. a) Independently and b) With Supervision are not considered deficits.

#26 Functional abilities of individual in the home

- Eating------ Level 2 or higher (physical assistance to get nourishment, not preparation)
- Bathing ----- Level 2 or higher (physical assistance or more)
- Dressing ---- Level 2 or higher (physical assistance or more)

Grooming--- Level 2 or higher (physical assistance or more)

Continence (bowel, bladder) -- Level 3 or higher; must be incontinent

Orientation-- Level 3 or higher (totally disoriented, comatose)

- Transfer----- Level 3 or higher (one-person or two-person assistance in the home)
- Walking----- Level 3 or higher (one-person assistance in the home)
- Wheeling----- Level 3 or higher (must be Level 3 or 4 on walking in the home to use Level 3 or 4 for wheeling in the home. Do not count outside the home)

#27 Individual has skilled needs in one or more of these areas B (g)suctioning, (h)tracheostomy, (i)ventilator, (k)parenteral fluids, (l)sterile dressings, or (m) irrigations.

#28 Individual is not capable of administering his/her own medications.

VIII. CONCLUSIONS OF LAW:

- Policy dictates that an individual must receive five (5) deficits on the PAS assessment in order to qualify medically for the Aged/Disabled Waiver Program. The Claimant was awarded three (3) deficits on her January 2011 Aged/Disabled Waiver Program medical evaluation.
- 2) Based on information provided during the hearing, no additional deficits can be awarded. Neither the Claimant nor her mental health case manager reported on the date of the assessment that she had would be unable to vacate in the event of an emergency and needed assistance with eating.
- 3) The Claimant's total number of deficits remains at three (3). Therefore, medical eligibility for the Aged/Disabled Waiver Program has not been established.

IX. DECISION:

It is the decision of the State Hearing Officer to **uphold** the Agency's proposal to terminate the Claimant's benefits under the Aged/Disabled, Title XIX (HCB) Waiver Program.

X. RIGHT OF APPEAL:

See Attachment

XI. ATTACHMENTS:

The Claimant's Recourse to Hearing Decision

Form IG-BR-29

ENTERED this 21st Day of April, 2011.

Pamela L. Hinzman State Hearing Officer