

#### State of West Virginia DEPARTMENT OF HEALTH AND HUMAN RESOURCES Office of Inspector General Board of Review 150 Maplewood Ave. Lewisburg, WV 24901

Joe Manchin III Governor Martha Yeager Walker Secretary

May 30, 2006

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Dear Ms. \_\_\_\_:

Attached is a copy of the findings of fact and conclusions of law on your hearing held April 5, 2006. Your hearing request was based on the Department of Health and Human Resources' proposal to decrease homemaker hours under the Aged Disabled Waiver, A/DW, program.

In arriving at a decision, the State Hearing Officer is governed by the Public Welfare Laws of West Virginia and the rules and regulations established by the Department of Health and Human Resources. These \_\_\_\_\_ laws and regulations are used in all cases to assure that all persons are treated alike.

Eligibility for the A/DW program is based on current policy and regulations. Some of these regulations state as follows: The Aged/Disabled (HCB) Title XIX Waiver Services Program is granted to those individuals who meet all eligibility requirements. One of these requirements is that the individual must qualify medically. Eligible individuals are those who qualify medically for nursing facility level of care but have chosen the waiver program as a means to remain in their home, where services can be provided. (Aged/Disabled (HCB) Services Manual 570- 570.1b (11/1/03).

The information which was submitted at your hearing revealed that that after review of the current PAS-2005, you meet the criteria for level of care C which equates to 124 service hours per month.

It is the decision of the State Hearing Officer to uphold the proposed action of the Department to decrease homemaker hours to a level C under the A/DW program.

Sincerely,

Margaret M. Mann State Hearing Officer Member, State Board of Review

cc: Erika H. Young, Chairman, Board of Review All Care Home & Community Services, Inc. Libby Boggess, BoSS , WVMI

#### WEST VIRGINIA DEPARTMENT OF HEALTH & HUMAN RESOURCES BOARD OF REVIEW

Claimant,

\_,

v.

Action Number: 06-BOR-819

West Virginia Department of Health and Human Resources,

**Respondent.** 

### **DECISION OF STATE HEARING OFFICER**

### I. INTRODUCTION:

This is a report of the State Hearing Officer resulting from a fair hearing concluded on April 5, 2006 for \_\_\_\_\_\_. This hearing was held in accordance with the provisions found in the Common Chapters Manual, Chapter 700 of the West Virginia Department of Health and Human Resources. This fair hearing was convened on April 5, 2006 on a timely appeal, filed January 11, 2006.

It should be noted here that the claimant's benefits have been continued pending a hearing decision.

### II. PROGRAM PURPOSE:

The Program entitled Aged Disabled Waiver is set up cooperatively between the Federal and State governments and administered by the West Virginia Department of Health & Human Resources.

Under Section 2176 of the Omnibus Budget Reconciliation Act of 1981, states were allowed to request a waiver from the Health Care Financing Administration (HCFA) so that they could use Medicaid (Title XIX) funds for home and community-based services. The program's target population is individuals who would otherwise be placed in an intermediate or skilled nursing facility (if not for the waiver services). Services offered under the Waiver Program will include: (1) chore, (2) homemaker and (3) case management services. West Virginia has been offering the Waiver Services Program since July, 1982 to those financially eligible individuals who have been determined to need ICF level care but who have chosen the Waiver Program Services as opposed to being institutionalized.

# **III. PARTICIPANTS:**

\_\_\_\_\_, Claimant \_\_\_\_\_, Claimant's Spouse \_\_\_\_\_, Case Manager, All Care Home & Community Services, Inc. , RN, Pro Careers Homemaker, Pro Careers Libby Boggess, RN, BoSS (By Telephone) , WVMI (By Telephone)

Presiding at the Hearing was Margaret M. Mann, State Hearing Officer and a member of the State Board of Review.

# IV. QUESTIONS TO BE DECIDED:

The question(s) to be decided is whether the Department was correct in their decision to reduce homemaker hours under the Aged/Disabled Waiver (HCB) program.

### V. APPLICABLE POLICY:

Aged/Disabled Home and Community Based Service Manual §570 and §580

### VI. LISTING OF DOCUMENTARY EVIDENCE ADMITTED:

### **Department's Exhibits**:

- **D**-1 Aged/Disabled Home and Community based Services Manual §570.1 c,d. and §580.2
- **D**-2 Pre-Admission Screening, PAS, completed December 8, 2005
- **D**-3 Notice of Decision dated December 15, 2005

### VII. FINDINGS OF FACT:

- 1) Ms. \_\_\_\_\_ is a 61-year-old female. She is an active participant in the A/DW program and her eligibility was undergoing an annual evaluation on December 8, 2005.
- 2) A WV Medical Institute nurse, **\_\_\_\_\_\_\_**, completed a Pre-Admission Screening (PAS) in Ms. \_\_\_\_\_\_'s home with the claimant, her spouse and her homemaker present. This PAS evaluation determined that the claimant remained eligible for the Aged/Disabled Waiver program however; it was determined that the level of care that she required had decreased from level D to a level C with 20 points awarded.
- 3) This claimant's primary diagnoses listed on the referral form were weakness, osteoporosis, cerebral palsy and depression.

- 4) The December 8, 2005 PAS assigned this claimant with 20 points in determining the level of care required. The evaluating nurse assigned three (3) points in the areas of Medical Conditions/Symptoms (pain, mental disorder and weakness) and fourteen (14) points in the area of functional levels. The claimant was assigned one (1) point for not being able to administer her medication. The claimant was assigned one (1) point for having a diagnosis of Alzheimer's, multi-farct, senile dementia, or related condition. The claimant was assessed as being physically unable to vacate by having a level 3 under walking and was assigned one (1) point. The total points assigned were twenty (20) which is level C. This equates to 124 homemaker hours per month.
- 5) The issues addressed by the claimant were in the areas of grooming and transferring. She stated someone has to do all of her grooming needs for her. There are times she needs two person assistance for transferring.
- 6) Testimony from Ms. Boggess revealed that the claimant is receiving the maximum number of points available for transferring, walking, wheeling and vision. The Department did concede that the claimant does need total care for grooming.
- 7) Testimony from Mr. \_\_\_\_\_\_ revealed that Ms. \_\_\_\_\_\_'s mental condition adds to her care as much as her physical condition. He was not sure that #31 was answered correctly. Ms. \_\_\_\_\_stated #31 should have been answered "yes". No points are awarded under that question. Credit was given for #23 "mental disorder" as she has a diagnosis of depression. Ms. \_\_\_\_\_\_ takes medication for pain.
- 8) Testimony from Ms. **Example 1** revealed that she bathes the claimant, grooms her and helps her change the clothes.
- 9) There was no documentation from the physician presented for additional points under medical conditions/symptoms and no medication prescribed for the conditions that were discussed.
- 10) Aged/Disabled Home and Community-Based Services Manual Section 570 (D-1)-Program Eligibility for client:

Applicants for the ADW Program must meet the following criteria to be eligible for the Program:

- C. Be approved as medically eligible for NF Level of Care.
- 11) Aged/Disabled Home and Community-Based Services Manual Section 570.1.a Purpose: The purpose of the medical eligibility review is to ensure the following:
  - A. New applicants and existing clients are medically eligible based on current and accurate evaluations.

- B. Each applicant/client determined to be medically eligible for A/DW services receives an appropriate LOC that reflects current/actual medical condition and short and long-term services needs.
- C. The medical eligibility determination process is fair, equitable and consistently applied throughout the state.
- 12) Aged/Disabled Home and Community-Based Services Manual Section 570.1.b Medical Criteria

An individual must have five deficits on the PAS to qualify medically for the A/DW Program. These deficits are derived from a combination of the following assessment elements on the PAS:

A. Decubitus - Stage 3 or 4 (Item 24 on PAS 2005)

B. Unable to vacate a building- a person is physically unable at all times at Level 3 or higher in walking or mentally incapable of leaving the building at Level 3 or higher in orientation with a diagnosis of dementia, Alzheimer's, or related condition. (Item 25, I and 33, on the PAS 2005).

- C. Functional abilities of individual in the home. (Item 25 on the PAS 2005).
  - Eating------ Level 2 or higher (physical assistance to get nourishment, not preparation)
  - Bathing ----- Level 2 or higher (physical assistance or more)
  - Grooming--- Level 2 or higher (physical assistance or more)
  - Dressing ---- Level 2 or higher (physical assistance or more)
  - Continence-- Level 3 or higher (must be total incontinent- defined as when the recipient has no control of bowel or bladder functions at any time)
  - Orientation-- Level 3 or higher (totally disoriented, comatose)
  - Transfer----- Level 3 or higher (one person or two person assist in the home)
  - Walking----- Level 3 or higher (one person assist in the home)
  - Wheeling----- Level 3 or higher (must be Level 3 or 4 on walking in the home to use Level 3 or 4 for wheeling in the home. Do not count outside the home)

D. Individual has skilled needs in one or more of these areas B (g)suctioning, (h)tracheostomy, (i)ventilator, (k)parenteral fluids, (l)sterile dressings, or (m) irrigations. (Item 26 on the PAS 2005)

E. The individual is not capable of administering his/her own medications is defined as an individual not capable of administering his/her own medications if the prescription medication must be placed in the recipient's hand, mouth, tube or eye by someone other than the recipient at all times.

- Aged/Disabled Home and Community Based Service Manual # 570.1.c,d: There are four levels of care for clients of ADW Homemaker services. Points will be determined as follows, based on the following sections of the PAS 2005:
  - #23 1 point for each (can have total of 12 points) Medical Condition
  - #24 1 point Decubitus
  - #25 Level 1 0 points Functional levels Level II - 1 point for each item A through I Level III - 2 points for each item A through M; I (walking) must be equal to or greater than III before points given for J (wheeling) Level IV - 1 point for A, 1 point for E, 1 point for F, 2 points for G through M
  - #26 1 point for continuous oxygen
  - #27 1 point for "NO" answer medication administration
  - #33 1 point if Alzheimer's or other dementia
  - #34 1 point if terminal

Levels of Care Service Limits:

Level A	5-9 points	62 Hours per Month
Level B	10-17 points	93 Hours per Month
Level C	18-25 points	124 Hours per Month
Level D	26-44 points	155 Hours per Month

### VIII. CONCLUSIONS OF LAW:

- The Aged Disabled Waiver policy provides that an individual must be assigned 26 to 44 points to qualify as requiring a Level D in care, which is 155 hours per month in homemaker services. 18 to 25 points indicates a Level C which is for 124 hours per month in homemaker services. The evaluating nurse assigned 20 points, which falls within the Level C of care.
- 2) The Department conceded that the claimant should have been assessed as a three (3) under grooming. This would add an additional point.
- 3) No additional points are awarded for transferring, walking, wheeling and vision as the claimant is receiving the maximum number of points allowed for those areas.
- 4) No additional points are awarded under medical conditions/symptoms as there was no diagnosis from the physician or medication prescribed for the medical conditions.
- 5) There is a total of twenty one (21) points assigned to the claimant. Twenty one (21) points is level of care C which equates to 124 service hours per month.

### IX. DECISION:

After reviewing the information presented during this hearing and the applicable policy and regulations, it is the finding of the State Hearing Officer that the Department has correctly determined the claimant's level of care according to the information found on the PAS-2005 form. The Department is upheld in the decision to reduce the number of service hours to 124 under the Aged/Disabled Home and Community-Based Services Waiver Program. The action described in the notification letter dated December 15, 2005 will be taken.

### X. RIGHT OF APPEAL:

See Attachment

# XI. ATTACHMENTS:

The Claimant's Recourse to Hearing Decision

Form IG-BR-29

ENTERED this 30<sup>th</sup> Day of May, 2006.

Margaret M. Mann State Hearing Officer