

# State of West Virginia DEPARTMENT OF HEALTH AND HUMAN RESOURCES Office of Inspector General Board of Review 9083 Middletown Mall White Hall, WV 26554

May 17, 2010

Joe Manchin III Governor Patsy A. Hardy, FACHE, MSN, MBA Cabinet Secretary

Dear ----:

Attached is a copy of the findings of fact and conclusions of law for your hearing held on May 4, 2010. Your hearing request was based on the Department of Health and Human Resources' proposal to terminate her benefits and services through the Aged/Disabled (HCB) Title XIX Waiver Services Program.

In arriving at a decision, the State Hearing Officer is governed by the Public Welfare Laws of West Virginia and the rules and regulations established by the Department of Health and Human Resources. These same laws and regulations are used in all cases to assure that all persons are treated alike.

Eligibility for the Aged/Disabled Waiver Program is based on current policy and regulations. Some of these regulations state as follows: The Aged/Disabled (HCB) Title XIX Waiver Services Program is granted to those individuals who meet all eligibility requirements. One of these requirements is that the individual must qualify medically. Eligible individuals are those who qualify medically for a nursing facility level of care but have chosen the waiver program as a means to remain in their home where services can be provided. [Aged/Disabled (HCB) Services Manual Section 501]

Information submitted at the hearing reveals that your medical condition no longer requires a sufficient number of services and the degree of care required to medically qualify you for the Aged/Disabled Home and Community Based Waiver Services Program.

It is the decision of the State Hearing Officer to **uphold** the Department's proposal to terminate your benefits and services provided through the Medicaid Aged/Disabled Waiver Services Program.

Sincerely,

Thomas E. Arnett State Hearing Officer Member, State Board of Review

cc: Chairman, Board of Review Kay Ikerd, RN, BoSS

## WEST VIRGINIA DEPARTMENT OF HEALTH & HUMAN RESOURCES BOARD OF REVIEW

----,

Claimant,

v. Action Number: 10-BOR-780

West Virginia Department of Health and Human Resources,

Respondent.

## **DECISION OF STATE HEARING OFFICER**

#### I. INTRODUCTION:

This is a report of the State Hearing Officer resulting from a fair hearing for ----. This hearing was held in accordance with the provisions found in the Common Chapters Manual, Chapter 700 of the West Virginia Department of Health and Human Resources. This fair hearing was convened on May 4, 2010 on a timely appeal filed February 4, 2010.

#### II. PROGRAM PURPOSE:

The ADW Program is defined as a long-term care alternative that provides services that enable an individual to remain at or return home rather than receiving nursing facility (NF) care. Specifically, ADW services include Homemaker, Case Management, Consumer-Directed Case Management, Medical Adult Day Care, Transportation, and RN Assessment and Review.

#### III. PARTICIPANTS:

----, Claimant ----, RN, ----, CM,

Kay Ikerd, RN, BoSS (participated telephonically) Melissa Bell, RN, WVMI (participated telephonically)

Presiding at the hearing was Thomas E. Arnett, State Hearing Officer and a member of the State Board of Review.

## IV. QUESTION TO BE DECIDED:

The question to be decided is whether or not the Department was correct in its proposal to terminate the Claimant's benefits and services provided through the Medicaid Aged/Disabled Home and Community-Based Waiver Services Program.

### V. APPLICABLE POLICY:

Medicaid Aged/Disabled Home and Community-Based Waiver Services Manual, Chapter 500, Section 501

#### VI. LISTING OF DOCUMENTARY EVIDENCE ADMITTED:

## **Department's Exhibits:**

- D-1 Aged/Disabled Home and Community-Based Services Manual, Section 501 and underlying federal regulations
- D-2 Pre-Admission Screening for Aged/Disabled Waiver Services (PAS) dated January 6, 2010
- D-3 Notice of Potential Denial dated January, 11, 2010
- D-4 Notice of Termination/Denial February 2, 2010

## VII. FINDINGS OF FACT:

- On January 6, 2010, the Claimant was evaluated (medically assessed) to determine continued medical eligibility for participation in the Aged and Disabled Waiver Services Program, hereinafter ADW Program [See Exhibit D-2, Pre-Admission Screening (PAS) completed on 1/6/10].
- 2) On or about January 11, 2010, the Claimant was notified of Potential Denial (Exhibit D-3). This notice states, in pertinent part:

To be eligible for benefits you must be deficient in at least 5 of 13 critical areas as mandated in the Medicaid Program Regulations, Aged/Disabled Home and Community Based Services Waiver, Policy and Procedures Manual, Chapter 501.3.2.

Based on your PAS you have deficiencies in only 3 areas – Bathing, Grooming and Dressing.

This notice goes on to advise the Claimant that additional medical information would be considered before a final determination is made if received within two weeks. It should be noted that no additional information was received/reviewed.

3) The Claimant was notified that continued medical eligibility could not be established via a Termination/Denial Notice dated February 2, 2010 (Exhibit D-4). This notice states, in pertinent part:

Your request for benefits under the Home and Community Based Aged/Disabled Waiver Program has been <u>terminated/denied.</u>

An evaluation of your current medical condition indicates that you are not entitled to services under the A/D Waiver Program. A decision has been made to terminate/deny your homemaker and case management services. You have a right to dispute this decision and ask for a hearing.

<u>Reason for Decision:</u> Eligibility for the Aged/Disabled Waiver Program requires deficits in at least 5 of the health areas below. Your PAS (Pre-Admission Screening Form) indicated deficiencies in 3 areas – Bathing, Grooming and Dressing.

Because you have less than 5 deficits at the level required, your services are being terminated/denied.

- As noted in the previous findings, the Department stipulated that the Claimant demonstrates three (3) deficits but indicated the medical assessment completed in January 2010 fails to identify five (5) functional deficits necessary to establish medical eligibility for participation in the ADW Program. In addition, the Claimant was provided an opportunity to submit additional medical documentation during the two-week period following the Potential Denial Notice (D-3), however, no information was submitted.
- 5) The Claimant contends that he remains medically eligible to participate in the ADW Program as he is also demonstrating a functional deficit in Eating, Transferring and Medication Administration.

The following addresses findings specific to each of the contested areas:

**Medication Administration** – In order to qualify for a deficit in Medication Administration, the individual must require someone else to put his medications in his mouth or administer injections. Testimony received at the hearing, as well as supporting documentation found in D-2, reveals that the Claimant was setting up his pill planner at the time of the assessment but that he had to be reminded to take his medications. Based on the evidence, the Claimant was appropriately assessed as requiring prompting and supervision. As a result, a deficit cannot be established in the area of Medication Administration.

**Eating** – The Claimant testified that he occasionally has difficulty cutting his food. The Claimant reported on the day of the assessment that he is able to feed himself, peel an apple or potato and cut up meats as needed. Because the Claimant indicated he was capable of cutting his food at that time of the assessment, and there is no evidence to the contrary, the WVMI RN properly assessed the area of eating. A deficit in eating cannot be established.

**Transferring** – Policy dictates that an individual must require hands-on physical assistance from at least one person in order to qualify for a deficit in transferring. The Claimant testified that he transferred out of bed by himself because he hated to bother anyone. He testified that he has since had back and neck surgery and that he requires physical assistance with transferring out of bed.

6) Aged/Disabled Home and Community-Based Services Manual Section 501 (D-1) - Program Eligibility for Client:

Applicants for the ADW Program must meet the following criteria to be eligible for the program:

- C. Be approved as medically eligible for NF Level of Care.
- 7) Aged/Disabled Home and Community-Based Services Manual Section 503.1.1 Purpose: The purpose of the medical eligibility review is to ensure the following:
  - A. New applicants and existing clients are medically eligible based on current and accurate evaluations.
  - B. Each applicant/client determined to be medically eligible for A/DW services receives an appropriate LOC that reflects current/actual medical condition and short and long-term services needs.
  - C. The medical eligibility determination process is fair, equitable and consistently applied throughout the state.
- Aged/Disabled Home and Community-Based Services Waiver Policy Manual 501.3.2 Medical Criteria: An individual must have five (5) deficits on the Pre Admission Screening (PAS) to qualify medically for the ADW Program. These deficits are derived from a combination of the following assessment elements on the PAS.
  - #24 Decubitus Stage 3 or 4
  - #25 In the event of an emergency, the individual is c) mentally unable or d) physically unable to vacate a building. a) Independently and b) With Supervision are not considered deficits.
  - #26 Functional abilities of individual in the home
    Eating------ Level 2 or higher (physical assistance to get
    nourishment, not preparation)
    Bathing ---- Level 2 or higher (physical assistance or more)
    Dressing ---- Level 2 or higher (physical assistance or more)
    Grooming--- Level 2 or higher (physical assistance or more)

Continence (bowel, bladder) -- Level 3 or higher; must be incontinent

Orientation-- Level 3 or higher (totally disoriented, comatose)

Transfer---- Level 3 or higher (one-person or two-person assistance in the home)

Walking----- Level 3 or higher (one-person assistance in the home)

Wheeling---- Level 3 or higher (must be Level 3 or 4 on walking in the home to use Level 3 or 4 for wheeling in the home. Do not count outside the home)

#27 Individual has skilled needs in one or more of these areas:
(g) suctioning, (h) tracheostomy, (i) ventilator, (k) parenteral fluids, (l) sterile dressings, or (m) irrigations.

#28 Individual is not capable of administering his/her own medications.

#### VIII. CONCLUSIONS OF LAW:

- 1) Medicaid policy requires that an individual must demonstrate five (5) deficits on the PAS assessment in order to qualify medically for the Aged/Disabled Waiver Program.
- 2) The evidence reveals that the Claimant was awarded three (3) deficits on a PAS completed by WVMI in January 2010 Bathing, Grooming and Dressing.
- The evidence submitted at the hearing fails to confirm the Claimant was demonstrating any additional deficits in January 2010.
- 4) Whereas the Claimant was demonstrating only three (3) program qualifying deficits, the Department was correct in its determination that continued medical eligibility for participation in the Aged/Disabled Waiver Program could not be established.

#### IX. DECISION:

It is the decision of the State Hearing Officer to **uphold** the Department's proposal to terminate the Claimant's benefits and services through the Medicaid Aged/Disabled Title XIX (HCB) Waiver Services Program.

# X. RIGHT OF APPEAL:

See Attachment

ATTACHMENTS:		
The Claimant's Recourse to Hearing	Decision	
Form IG-BR-29		
ENTERED this Day of May, 2	2010.	
	Thomas E. Arnett	
	State Hearing Officer Member, Board of Review	

XI.