

State of West Virginia DEPARTMENT OF HEALTH AND HUMAN RESOURCES Office of Inspector General Board of Review 203 E. Third Avenue Williamson, WV 25661

Earl Ray Tomblin Governor Rocco S. Fucillo Cabinet Secretary

November 8, 2012

Dear Ms. ----:

Attached is a copy of the Findings of Fact and Conclusions of Law on the Supplemental Nutrition Assistance Program (SNAP) Administrative Disqualification Hearing held on September 11, 2012, for the purpose of determining whether an Intentional Program Violation (IPV) was committed by you.

In arriving at a decision, the State Hearing Officer is governed by the Public Welfare Laws of West Virginia and rules and regulations established by the Department of Health and Human Resources. These same laws and regulations are used in all cases to assure that all persons are treated alike.

An Intentional Program Violation consists of intentionally having made a false or misleading statement, or misrepresented, concealed or withheld facts; or committed any act that constitutes a violation of the Food Stamp Act, SNAP regulations, or any State statute related to the use, presentation, transfer, acquisition, receipt, or possession of SNAP benefits. [WV Income Maintenance Manual Section 20.2.C.2 and 7 CFR Section 273.16 (c)]

Information submitted at the hearing reveals that you intentionally provided false and misleading information about your household income in order to receive SNAP benefits for which you were not entitled.

It is the decision of the State Hearing Officer that an Intentional Program Violation was committed by you and a disqualification penalty of one (1) year will be applied. Your disqualification from SNAP will begin effective December 1, 2012.

Sincerely,

Stephen M. Baisden State Hearing Officer Member, State Board of Review

cc: Erika Young, Chairman, Board of Review Brian Shreve, Repayment Investigator

WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES BOARD OF REVIEW

IN RE: ----,

Defendant,

v.

ACTION NO.: 12-BOR-1895

WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES,

Movant.

DECISION OF STATE HEARING OFFICER

I. INTRODUCTION:

This is a report of the State Hearing Officer resulting from an Administrative Disqualification Hearing for ----. This hearing was held in accordance with the provisions found in Chapter 700 of the West Virginia Department of Health and Human Resources' Common Chapters Manual. The hearing was convened on September 11, 2012, via videoconference, with Department's Representative at the County office of the WV DHHR in WV, and the Hearing Officer at the County office of the WV DHHR in WV.

II. PROGRAM PURPOSE:

The purpose of the Supplemental Nutrition Assistance Program (SNAP) is to provide an effective means of utilizing the nation's abundance of food "to safeguard the health and wellbeing of the nation's population and raise levels of nutrition among low-income households." This is accomplished through the issuance of benefits to households who meet the eligibility criteria established by the Food and Nutrition Service of the U.S. Department of Agriculture.

III. PARTICIPANTS:

Brian Shreve, Repayment Investigator, Department's Representative.

Presiding at the Hearing was Stephen M. Baisden, State Hearing Officer and a member of the State Board of Review.

The Hearing officer placed participant under oath at the beginning of the hearing.

IV. QUESTION TO BE DECIDED:

The question to be decided is whether or not the Defendant committed an Intentional Program Violation (IPV) and should be disqualified for a specified period from participation in SNAP.

V. APPLICABLE POLICY:

7 CFR §273.16 Code of Federal Regulations Common Chapters Manual, Chapter 700 West Virginia Income Maintenance Manual: Chapter 1.2.E, Chapter 20.2 and 20.6

VI. LISTING OF DOCUMENTARY EVIDENCE ADMITTED:

Department's Exhibits:

- M-1 Copy of the Code of Federal Regulations (CFR) §273.16 showing disqualifications for Intentional Program Violations
- M-2 BVRF Screen print from RAPIDS System showing referral for recoupment
- M-3 ES-FS-5, SNAP Claim Determination sheet
- M-4 Case recordings from Defendant's SNAP case record, dated January 12, 2012, and February 16, 2012
- M-5 Data Exchange Response List from Defendant's SNAP case record, retrieved on August 2, 2012
- M-6 Case recordings from Defendant's SNAP case record, dated October 28, 2010, and November 1, 2010
- M-7 Copy of Combined Application Form and Rights and Responsibilities Form dated and signed by Defendant on July 27, 2011
- M-8 Case recordings from Defendant's SNAP case record, dated July 28, 2011
- M-9 Copy of Income Maintenance Manual Chapter 1.2.E showing customer responsibility for providing accurate information
- M-10 Copy of Income Maintenance Manual Chapter 20.2 showing SNAP benefit claims and repayment procedures
- M-11 Copy of Income Maintenance Manual Chapter 20.6.A showing definitions of Welfare Fraud
- M-12 Copy of IFM-BR-44 Waiver of Administrative Disqualification Hearing form and IFM-BR-44a Notice of Intent to Disqualify form, sent to Defendant on March 27, 2012

VII. FINDINGS OF FACT:

 The Department is alleging an act of Intentional Program Violation, or IPV, in the Defendant's SNAP case because she allegedly reported during SNAP applications and redeterminations that the only income in her household was child support in the amount of \$750 per month, while her daughter received Social Security – Dependent Child (SSDC) from her father.

- 2) Defendant was mailed notice of the Administrative Disqualification Hearing on August 10, 2012, by first class mail. The notice was sent to ----, ----. This is identified by Department's Representative as being Defendant's mailing address for all previous WV DHHR correspondence. The hearing was scheduled to begin at 1:30 PM on September 11, 2012, and as of 1:45 PM, the Defendant failed to appear. As set forth in regulations (7 CFR §273.16(e) (4)), and State Policy (West Virginia Department of Health and Human Resources Common Chapters Manual, 740.20), the hearing convened at 1:45 PM, and was conducted without the Defendant in attendance.
- 3) On January 12, 2012, a worker at the WV DHHR, County Office in WV, recorded that Defendant completed a review/redetermination for SNAP benefits that day. (Exhibit M-4.) During the application, Defendant reported that her SNAP assistance group (AG) consisted of herself and her daughter, and the only income in the household was child support on behalf of her daughter. The worker recorded that after the redetermination interview was completed, he or she searched SOLQ, a database of exchanged information from various state and federal agencies, and determined that Defendant's daughter received SSDC benefits from her father in the amount of \$1083 per month, and had done so since 2002.
- 4) Department's Representative stated that Defendant applied for SNAP benefits beginning in October 2010, and stopped receiving SNAP in March of 2011. He stated she reapplied for SNAP in July 2011, and received benefits through January 2012. He submitted as evidence a DFA-RFA-1, a Common Application Form (CAF) which contained information she had given the worker during her July 28, 2011, application interview, and a DFA-RR-1, a Rights and Responsibilities form. (Exhibit M-7.) The CAF lists the only income in the SNAP assistance group as child support in the amount of \$750 per month. The CAF signature page states,

I understand my responsibility to provide complete and truthful information. I have reviewed or had read to me the information contained in this automated portion of the application form and I understand the information. I understand that it is a criminal violation of federal and state law to provide false or misleading information for the purpose of receiving benefits to which I am not by law entitled. Under penalty of perjury, I certify that the statements are true and correct.

The DFA-RR-1, Rights and Responsibilities form is a list of applicants' rights and responsibilities for each program for which an applicant applies. The applicant signifies that he or she is aware of each right or responsibility by checking "Yes" or "No" at each item. Under the SNAP Program section of the form, item #4 states:

I understand if I am found (by court action or administrative disqualification hearing) to have committed an act of intentional program violation, I will not receive SNAP benefits as follows: First Offense – one year; Second Offense – two years; Third Offense –

permanently. In addition, I will have to repay any benefits received for which I was not eligible.

Defendant has marked "Yes" at this item.

- 5) Department's Representative stated that he completed a Food Stamp Claim Determination Form (Exhibit M-3) wherein he calculated that the Defendant was overpaid SNAP benefits in the amount of \$2387 as a result of not reporting her daughter's SSDC income through the repayment periods of October 2010 March 2011, and July 2011 to December 2011.
- 6) The Code of Federal Regulations, 7 CFR §273.16(c) (Exhibit M-1), defines an Intentional Program Violation (IPV) as:

(c) Definition of intentional Program violation. Intentional Program violations shall consist of having intentionally:

(1) made a false or misleading statement, or misrepresented, concealed or withheld facts; or

(2) committed any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program [SNAP] Regulations, or any State statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of coupons, authorization cards or reusable documents used as part of an automated benefit delivery system (access device).

7) The West Virginia Income Maintenance Manual, Chapter 1.2.E (Exhibit M-8), states:

The client's responsibility is to provide information about his circumstances so the worker is able to make a correct decision about his eligibility . . . The client must be instructed that his failure to fulfill his obligation may result in one or more of the following actions: denial of the application; closure of the active AG [assistance group]; removal of the individual from the AG; repayment of benefits; reduction in benefits.

8) The West Virginia Income Maintenance Manual, Chapter 20.2.C.2 (Exhibit M-9), states:

IPVs include making false or misleading statements, misrepresentations, concealing or withholding information, and committing any act that violates the Food Stamp Act of 1977, Food Stamp [SNAP] regulations, or any State statute related to the use, presentation, transfer, acquisition, receipt, or possession of SNAP benefits.

9) The West Virginia Income Maintenance Manual, Chapter 20.6.A (Exhibit M-10) states:

A willfully false statement is one that is deliberately given, with the intent that it be accepted as true, and with the knowledge that it is false . . . [I]t is

not essential that an affirmative representation be made. Misrepresentation may also be the suppression of what is true, as well as in the representation of what is false.

VIII. CONCLUSIONS OF LAW:

The Department has established that the Defendant intentionally failed to report that her daughter received SSDC throughout the repayment periods of October 2010 to March 2011 and July 2011 to January 2012. She signed CAFs and a Rights and Responsibilities Forms indicating that she was aware of her responsibility to provide complete and accurate information and of the penalties for not doing so.

IX. DECISION:

Withholding information concerning unearned income during a SNAP application is a clear violation of the regulations. Based on the evidence presented, I find the violation intentional.

The Agency's proposal to apply a SNAP disqualification is **upheld**. The Defendant will be disqualified from participation in SNAP for a period of twelve (12) months effective December 1, 2012.

X. RIGHT OF APPEAL:

See Attachment

XI. ATTACHMENTS:

The Defendant's Recourse to Hearing Decision

Form IG-BR-29

ENTERED this 8th Day of November, 2012.

Stephen M. Baisden State Hearing Officer