

State of West Virginia DEPARTMENT OF HEALTH AND HUMAN RESOURCES Office of Inspector General Board of Review 1400 Virginia Street Oak Hill, WV 25901

Patsy A. Hardy, FACHE, MSN, MBA Cabinet Secretary

March 1, 2010

Joe Manchin III Governor

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Dear ----:

Attached is a copy of the findings of fact and conclusions of law on your hearing held February 16, 2010 for the purpose of determining whether or not an Intentional Program Violation occurred.

In arriving at a decision, the State Hearings Officer is governed by the Public Welfare Laws of West Virginia and the rules and regulations established by the Department of Health and Human Resources. These same laws and regulations are used in all cases to assure that all persons are treated alike.

Eligibility for the Supplemental Nutrition Assistance Program (SNAP) is based on current policy and regulations. These regulations provide that an Intentional Program Violations shall consist of having intentionally: (1) made a false or misleading statement or misrepresented, concealed or withheld facts or (2) committed any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program Regulations, or any State statute relating to the use, presentation, transfer, acquisition, receipt or possession of Food Stamp coupons. Individuals found to have committed an act of Intentional Program Violation will be ineligible for a specified time determined by the number of previous Intentional Program Violation disqualifications (Code of Federal Regulations - 7 CFR § 273.16).

The information submitted at your hearing revealed that you falsely reported three (3) of your children as residing in your household at your SNAP review in October 2009.

It is the decision of the State Hearings Officer to **Uphold** the proposal of the Department to impose an Intentional Program Violation against you effective April 2010.

Sincerely,

Kristi Logan State Hearings Officer Member, State Board of Review

cc: Chairman, Board of Review Christine Allen, Repayment Investigator

### WEST VIRGINIA DEPARTMENT OF HEALTH & HUMAN RESOURCES BOARD OF REVIEW

-----,

Defendant,

v.

Action Number: 09-BOR-2484

West Virginia Department of Health and Human Resources,

Movant.

### **DECISION OF STATE HEARING OFFICER**

#### I. INTRODUCTION:

This is a report of the State Hearing Officer resulting from a fair hearing concluded on February 16, 2010 for -----. This hearing was held in accordance with the provisions found in the Common Chapters Manual, Chapter 700 of the West Virginia Department of Health and Human Resources. This fair hearing was convened on February 16, 2010.

#### II. PROGRAM PURPOSE:

The Program entitled Supplemental Nutrition Assistance Program (SNAP) is administered by the West Virginia Department of Health & Human Resources.

The purpose of SNAP is to provide an effective means of utilizing the nation's abundance of food "to safeguard the health and well-being of the nation's population and raise levels of nutrition among low-income households." This is accomplished through the issuance of EBT benefits to households who meet the eligibility criteria established by the Food and Nutrition Service of the U.S. Department of Agriculture.

#### **III. PARTICIPANTS:**

Christine Allen, Repayment Investigator

Presiding at the Hearing was Kristi Logan, State Hearing Officer and a member of the Board of Review.

This hearing was held by videoconference.

# IV. QUESTION TO BE DECIDED:

The question to be decided is whether or not Defendant committed an Intentional Program Violation.

# V. APPLICABLE POLICY:

WV Income Maintenance Manual § 1.2 E and 9.1 A Code of Federal Regulations- 7 CFR § 273.16

# VI. LISTING OF DOCUMENTARY EVIDENCE ADMITTED:

# **Department's Exhibits:**

- D-1 Hearing Summary
- D-2 SNAP Claim Determination Form
- D-3 SNAP Issuance History Screen (IQFS) from RAPIDS Computer System
- D-4 SNAP Allotment Determination (EFAD) from RAPIDS Computer System
- D-5 SNAP Claim Calculation Sheet
- D-6 Case Members History Screen (AQCM) from RAPIDS Computer System
- D-7 Case Comments (CMCC) from RAPIDS Computer System
- D-8 Notification Letter dated October 13, 2009
- D-9 Narrative from OSCAR Computer System
- D-10 School Enrollment Verification from Elementary School dated November 13, 2009
- D-11 Combined Application Form dated October 9, 2009
- D-12 Rights and Responsibilities Form dated October 9, 2009
- D-13 Repayment Notification Letter dated December 3, 2009
- D-14 Notification of Intent to Disqualify Letter dated December 3, 2009
- D-15 WV Income Maintenance Manual § 1.2 E
- D-16 WV Income Maintenance Manual § 9.1 A
- D-17 WV Income Maintenance Manual § 20
- D-18 Code of Federal Regulations- 7 CFR § 273.16

# **Defendant's Exhibits:**

None

# VII. FINDINGS OF FACT:

- A request for an Administrative Disqualification Hearing was received by the Board of Review from Department of Health and Human Resources' Repayment Investigator, Christine Allen, on January 8, 2010. The Department contends that Defendant has committed an Intentional Program Violation (IPV) and is recommending that she be disqualified from participation in SNAP for 12 months.
- 2) Defendant was notified of the hearing date by letter dated January 12, 2010. Defendant failed to appear at the hearing or provide good cause for her failure to do so.

- 3) Defendant had a SNAP review on October 9, 2009. She reported that her household consisted of her and her four (4) children, -----, ---- and -----. SNAP benefits were recertified for an Assistance Group (AG) of five (5) (D-1 and D-7).
- 4) Defendant's caseworker received notification from the Bureau of Child Support Enforcement that three (3) of Defendant's children -----, and -----, had been residing with their father since June 2009. Verification of the children's school enrollment at Elementary School was obtained showing that the children's father had enrolled them there in August 2009 where they have been attending school since (D-9 and D-10).

The Department contends Defendant made a false statement at her SNAP review in October 2009 when she reported -----, ---- and ----- as members of her household. The result was an overpayment of SNAP benefits of \$426 issued in November 2009 (D-1, D-2 and D-5).

5) WV Income Maintenance Manual § 1.2 E states:

The client's responsibility is to provide information about his circumstances so the Worker is able to make a correct decision about his eligibility. When the client is not able to provide the required verification, the Worker must assist him. The client must be instructed that his failure to fulfill his obligation may result in one or more of the following actions:

- Denial of application
- Closure of the active Assistance Group (AG)
- Removal of the individual from the AG
- Repayment of benefits
- Reduction in benefits
- 6) WV Income Maintenance Manual § 9.1 A(1) states:

The SNAP AG [assistance group] must include all eligible individuals who both live together and purchase and prepare their meals together.

When an individual, who is included in an AG, is absent or is expected to be absent from the home for a full calendar month, he is no longer eligible to be included in the AG, and must be removed after proper notice.

7) WV Income Maintenance Manual § 9.1 A(2)h states:

Persons who have been found guilty of an Intentional Program Violation (IPV) are disqualified [from SNAP] as follows:

- 1st offense: 1 year
- 2nd offense: 2 years
- 3rd offense: Permanent

8) Code of Federal Regulations- 7 CFR § 273.16 states:

An Intentional Program Violation shall consist of having intentionally:

(1) Made a false or misleading statement, or misrepresented, concealed or withheld facts, or

(2) Committed any act that constitutes a violation of the Food Stamp [SNAP] Act, the Food Stamp Program Regulations, or any State statute relating to the use, presentation, transfer, acquisition, receipt or possession of Food Stamp coupons.

### VIII. CONCLUSIONS OF LAW:

- 1) In order for an Intentional Program Violation to be established, it must be shown by clear and convincing evidence that the Defendant intentionally made a false or misleading statement or withheld or concealed facts from the Department.
- 2) Defendant falsely reported her children, -----, and -----, as residing in her household at her SNAP review in October 2009 when they had in fact been residing with their father since June 2009.

### IX. DECISION:

It is the decision of the State Hearing Officer to **uphold** the proposal of the Department to impose and Intentional Program Violation against Defendant effective April 2010.

### X. RIGHT OF APPEAL:

See Attachment

#### XI. ATTACHMENTS:

The Claimant's Recourse to Hearing Decision

Form IG-BR-29

# ENTERED this 1<sup>st</sup> day of March 2010.

Kristi Logan State Hearing Officer