



West Virginia Children's Hearing Services Project

MISSION: To provide hearing aid services and supplies for children birth to 18 years who lack insurance coverage and/or credible coverage for this benefit. Children who have Medicaid, Children's Health Insurance, or those children who have commercial coverage that pays at least the Medicaid rate are not eligible.

ELIGIBILITY:

- Age limitations: Children ages birth to 18 years.
- Approval for hearing aids is for children with an average sensory neural hearing loss of at least 30dB in the frequency range of 500-4000 Hz, documented by a licensed audiologist report.
- Children with permanent conductive hearing loss may be eligible for the Project, if a statement of need is issued by a licensed physician.
- Only children within the age group lacking credible coverage are eligible to have the service paid using Children's Hearing Project resources.
- Prior authorization is not required; however, because there is a finite amount of resources, please send the child's name and date of birth, name of parents, and address along with an estimate of cost, at the point the practice has reason to believe the child is uninsured for hearing aid services. This preliminary information should be sent with a copy of the hearing test to:
 - Maternal, Child and Family Health
350 Capitol Street, Room 427
Charleston, WV 25301-3714
Attention: Robin Simmons

Sending this information allows us to earmark money to support the cost of the child's service.

REIMBURSEMENT:

- If insured, but not a covered benefit up to the Medicaid rate, then a copy of the insurance denial or Explanation of Benefits must accompany the child's bill.
- A copy of the dealer's quote/cost invoice is required for reimbursement consideration.
- Payment will be based on the dealer's quote/cost invoice plus 40%.
- Hearing aid supply needs, including evaluation, molds, and six months supply of batteries, will also be covered services, paid for at Medicaid established rates.
- Please order hearing aids that come with a standard two year warranty period. If, however, the hearing aid prescribed for the child comes with only a one year manufacturer's warranty, then we will provide payment for a warranty extension of one additional year for repair/damages.
- The West Virginia Children's Hearing Services Project does not provide additional warranty for repair and damages beyond two (2) years. There is no insurance/warranty coverage of hearing aid loss. If a participating child loses a hearing device while age-eligible for Project coverage, the request for financial aid will be given consideration, subject to the availability of funds.
- Invoices are to be sent to:
 - Becky Surface
BPH Central Finance
350 Capitol Street, Room 519
Charleston, WV 25301

QUESTIONS: 304-558-5388 or Toll-Free (in WV) 1-800-642-9704

This Project, funded by Mountain State Blue Cross Blue Shield and Title V, is administered by the Office of Maternal, Child and Family Health, Department of Health and Human Resources. All payments are subject to the availability of funds, and claims will be paid in the order received.

This Project is open to all children who meet the above eligibility requirements and does not discriminate on the basis of race, religion, or national origin.