

When ?



After your child has been diagnosed with a chronic medical condition, we may be able to assist you in coordinating your child's care.

Where ?



We have staff throughout West Virginia. If you think you might benefit from the help of a care coordinator, please contact our Systems Point of Entry, Referral Information Network toll-free line at 1-800-642-8522.



The Children with Special Health Care Needs (CSHCN) Program is different from other programs because we offer client and family care coordination.



Write to us at

Children with Special Health Care Needs Program
Office of Maternal, Child and Family Health
350 Capitol Street, Room 427
Charleston, WV 25301-3714

Or call us at 1-800-642-8522

You can also learn more about the CSHCN Program at www.wvdhhr.org/cshcn/



Care
Coordination
Equals
Less Stress!



Children with Special Health Care Needs (CSHCN) Program



Does your child's medical condition have you feeling worried or confused?

The Children with Special Health Care Needs (CSHCN) Program may be able to help.

How ?



Through Care Coordination provided by registered nurses and licensed social workers in the Children with Special Health Care Needs (CSHCN) Program.



What ?



Care Coordination is a service provided to families or caregivers of a child with a chronic medical condition.



This could include assistance with:

- ◇ Understanding your child's medical condition and treatment
- ◇ Coordinating medical care for your child
- ◇ Getting medicines, equipment, or supplies
- ◇ Understanding your child's health insurance benefits
- ◇ Locating transportation providers
- ◇ Finding community resources to meet other needs of the family
- ◇ Addressing educational concerns
- ◇ Transitioning to adulthood

Who ?



The Children with Special Health Care Needs Program Care Coordinators are registered nurses and licensed social workers. They are available to help you get the care and services you need to promote the optimal well-being of your child and family.

They are the ideal people to help you understand your child's medical condition, treatment plan, and medications. This knowledge will increase the likelihood of health improvement.

