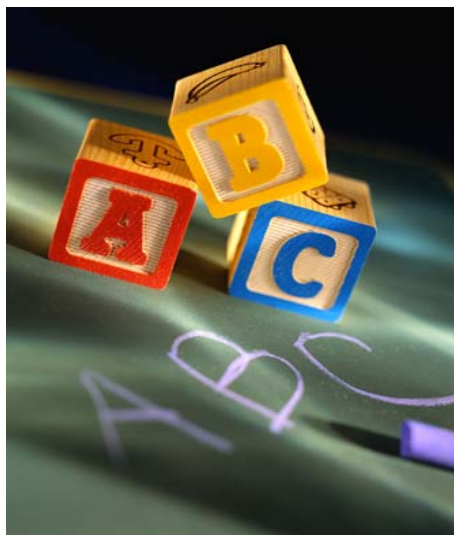


- ◇ Help you understand the recommended medical treatment or testing ordered by the doctor for your child
- ◇ Identify the needs and assist with finding resources for your child or family as the child transitions from youth to adulthood.
- ◇ Develop connections to resources that will help you and your child with educational issues.



The Children with Special Health Care Needs (CSHCN) Program is different from other programs because we offer client and family care coordination.

Contact us for more information and find out if you are eligible for CSHCN Program services.

We may be able to help!

Call toll-free (in WV)
1-800-642-9704

Or

Write to us at

Children with Special Health Care Needs Program
Office of Maternal, Child and Family Health
350 Capitol Street, Room 427
Charleston, WV 25301-3714

You can also learn more about the CSHCN Program at
www.wvdhhr.org/mcfh



Do you need assistance coordinating your child's medical care?

Do you need assistance finding resources to meet your family's needs?

The Children with Special Health Care Needs (CSHCN) Program may be able to help.



**CARE
COORDINATION**

What is Care Coordination?

Care Coordination is a service provided to children (and their families) who have met all eligibility criteria and are enrolled in the CSHCN Program.

When your child is enrolled in the CSHCN Program, the CSHCN nurse or social worker assigned to the county where you live will serve as your care coordinator. They can assist you with coordinating the medical care your child needs and also help with other services or needs family members may have.



The Care Coordinator will help determine the needs of your child and family by:

- ◇ Assisting with the completion of a client/family assessment.
- ◇ Assisting with the completion of a client/family care plan.
- ◇ Assisting with the completion of a transition screening tool if your child is age 14 or older.



The CSHCN nurse or social worker may also:

- ◇ Assist you with finding medical care for your child or other family members.

- ◇ Assist you with getting answers to questions about your child's medical care.
- ◇ Assist you with obtaining medicines or medical equipment/supplies.
- ◇ Assist your family in connecting with social service or health agencies in your community..
- ◇ Assist your family with finding transportation to medical appointments.

