The purpose of this Technical Assistance Bulletin is to announce a change in the rate of reimbursement for the Service Coordination Non-Face-to-Face procedure code, 55511. Effective June 1, 2008, the rate of reimbursement will be $17.70, equivalent to a 15-minute unit of service coordination. While non-face-to-face activity is a component of all face-to-face codes, we offer this supplemental code when the Service Coordinator completes an activity that is beyond typical coordination of IFSP services. Please also refer to the Technical Assistance Bulletin “Documentation of Service Components Not Provided Face-to-Face” dated April 28, 2008 for revisions in the definition of qualifying activities for procedure code 55511.

As noted in all previous Technical Assistance Bulletins on this topic, the qualifying activity must be documented on a Correspondence/Phone Contact Log and submitted to the Regional Administrative Unit for inclusion in the child’s record prior to billing. We have had numerous instances over the past few months when we have had to re-claim payment for this service because the required documentation was not present in the child’s record.

We will be closely monitoring during the next three months to determine if it remains viable to continue supplemental payment for this service. If you have any questions regarding this or any other Technical Assistance Bulletin, please contact me directly or your Regional Technical Assistance Specialist.