

## INTERNET COMPATIBILITY ISSUE

### WINDOWS XP AND EARLIER

If you are having issues with opening/reading .pdf files from the WVBTT website or Covansys website and you are using Windows XP or an earlier operating system please do the following.

- Select **TOOLS** on your Internet Toolbar
- On the pull-down menu, select **COMPATIBILITY VIEW** (make sure that it is check marked!)
- You will receive a message that your *“internet home page is running in compatibility view”*



Once this is set up you should not have any difficulty in viewing .pdf files located on the WVBTT or Covansys websites!

### WINDOWS 7 AND LATER



If you are having issues with opening/reading .pdf files from the WVBTT website or Covansys website and you are using Windows 7 please do the following.

- Select **TOOLS** on your Internet Toolbar
- On the pull-down menu, select **COMPATIBILITY VIEW SETTINGS**
- **TYPE** in the box **UNDER “Add this Website” – eikids.com**
- Click the **ADD** button
- Below please  box **“Display all websites in Compatibility View”**.
- Click **CLOSE**.

Once this is set up you should not have any difficulty in viewing .pdf files located on the WVBTT or Covansys websites!