From: <<u>dhhrwvbttinfo@wv.gov</u>> Date: Wed, Oct 5, 2022 at 4:10 PM

Subject: <b>IMPORTANT INFORMATION !</b>

To:

Hello this is important information - please be sure to share with every enrolled practitioner/service coordinator! This information is part of a TA Bulletin which is posted on the website

at <a href="http://www.wvdhhr.org/birth23/tabulletins/tab">http://www.wvdhhr.org/birth23/tabulletins/tab</a> Next Phase BTT COVID Response codes.pdf

- 1. Effective October 10, 2022, there will no longer be an option to bill for direct services or service coordination via a phone call only. WV Birth to Three will be returning to the Service Provider Location rate for practitioners who attend an IFSP meeting via phone call only. Attendance will be authorized under Service Provider Location.
- 2. Effective October 10, 2022, all authorized WV Birth to Three services will be provided either face to face or virtual.

The definition of "Virtual" for the purposes of WV Birth to Three services going forward is:

- a. The practitioner/service coordinator is using a secure video conferencing platform such as Zoom, Google Meet, Microsoft Teams, Go to Meeting, Doxy.me, or Thera platform,
- b. the practitioner is able see the child and family on screen when providing family coaching,
- c. the practitioner or service coordinator can share information on screen allowing the family to see forms that are being discussed such as the IFSP, Intervention or Service Coordination Activity Notes, consents and other forms that are needing to be signed.
- 3. In preparation for these changes, revised forms are posted on the website and must be downloaded for use by October 10, 2022. The revised forms include IFSP, Practitioner Confirmation, and Authorization for Teaming Units and Documentation of Transition Conference forms and Activity Notes.
- a) The IFSP has been revised to indicate whether the service is to be provided F-F or Virtual.

Page 10, Page 10a, and Page 11 of the IFSP and Page 2 of the IFSP Review have

been revised to document the appropriate service delivery method. If a practitioner is to provide a service both F-F and Virtual, you will need to identify those separately. Select the appropriate delivery method for each service from the dropdown menu. Authorizations will be issued separately for F-F and Virtual.

- b) The Practitioner Confirmation form and the Authorization for Teaming Units and Documentation of Transition Conference forms have been revised and you will have the option to select Virtual service.
- c) Intervention and Service Coordination Activity notes have been revised to remove the option of Phone Call for delivery method.
- 4. New procedure codes have been added to authorize Virtual services including Direct Child Service, Evaluation/Assessment, and Teaming (see procedure codes at WV RATES.PDF).

WV Birth to Three has added three new procedure codes for each service type to authorize the Virtual delivery methods. Please note, you will begin to see new procedure codes on your authorization for the delivery of virtual services.

We thank you for your commitment to serving children and families!

Questions may be directed to your Regional Technical Assistance Specialist or other state staff.

Thank you!