



STATE OF WEST VIRGINIA  
**DEPARTMENT OF HEALTH AND HUMAN RESOURCES**  
**Bureau for Public Health**

**Bill J. Crouch**  
Cabinet Secretary

Office of Maternal, Child and Family Health

**Catherine C. Slemp, MD, MPH**  
Commissioner & State Health Officer

June 1, 2020

Hello Parents!

WV Birth to Three (WVBTT) has been providing all services through telecommunication options to be sure that we are not increasing the spread of COVID-19. As a program, we are dedicated to assuring that our families and professionals are safe in this serious situation.

Beginning July 1, 2020, WV Birth to Three will offer options to families for receiving services by either face to face or telecommunications. Enclosed with this letter you will find a draft copy of a consent form to indicate how you wish to receive your services after July 1, 2020. Please review the consent form and begin to think about each service on your child's IFSP to decide how you wish to receive each service. Do not sign the form now – please wait until your Service Coordinator contacts you to discuss options.

The decision to offer certain services via face to face is a difficult one. It is impossible to know when someone may have been exposed to or have COVID-19 as some people may not display symptoms. WVBTT understands that some families may not want to receive services in their home. Additionally, some professionals have health concerns or have family members with health issues and may not be available to provide face to face services.

If you wish to receive face to face services, WVBTT will work to provide the face to face service. There may be some situations where a service is not available for face to face delivery. If that is the case, we will continue to offer the service via telecommunications.

Please be aware that in the event Governor Justice issues any further restrictions due to circumstances with the spread of COVID-19, then WV Birth to Three will follow those restrictions.

Sincerely,

A handwritten signature in blue ink that reads "Pam Roush".

Pam Roush, Director  
WV Birth to Three

cc: DRAFT Parental Consent for Service Delivery Options During COVID-19 Pandemic  
How to Protect Yourself and Others - CDC  
WVBTT Safety Protocol for WVBTT Professionals