

## Benefit Repayment

<b>20.1</b>	<b>INTRODUCTION</b>	1
<b>20.2</b>	<b>FOOD STAMP CLAIMS AND REPAYMENT PROCEDURES</b>	2
A.	REFERRAL PROCESS	3
B.	PROCEDURES FOR ESTABLISHING FOOD STAMP CLAIMS	3
C.	IDENTIFYING THE MONTH(S) AND AMOUNT FOR WHICH CLAIMS ARE ESTABLISHED	3
1.	UPV Claims	4
2.	IPV Claims	5
D.	FACTORS AFFECTING THE AMOUNT OF THE CLAIM	7
E.	COLLECTING THE CLAIM	7
1.	Collection Priority	8
2.	Claim Notification	8
3.	Collection Procedures	8
F.	DETERMINING THE REPAYMENT AMOUNT	9
1.	UPV Client And Agency Errors	9
2.	IPV Errors	11
G.	RIGHT TO A FAIR HEARING	11
H.	REFERRAL MANAGEMENT AND MAINTENANCE OF THE FOOD STAMP CLAIM	12
1.	Time Limits To Establish Claims	12
2.	Status Of Claims	12
3.	Notification Of Delinquent Payments	12
4.	Receipts	12
5.	Action Required When Client Moves	13
6.	Repayment Of An Overpaid Claim	13
7.	Effect Of Bankruptcy	13
8.	Effect Of Expunged EBT Food Stamp Accounts	14
<b>20.3</b>	<b>CASH ASSISTANCE CLAIMS AND REPAYMENT PROCEDURES</b>	15
A.	REFERRAL PROCESS	15

---

**Benefit Repayment**


---

B.	PROCEDURES FOR ESTABLISHING CASH ASSISTANCE CLAIMS . . . . .	15
C.	IDENTIFYING THE MONTH(S) AND AMOUNT FOR WHICH CLAIMS ARE ESTABLISHED . . . . .	16
D.	FACTORS AFFECTING THE AMOUNT OF THE CLAIM . . . . .	17
	1. Redirected Child Support . . . . .	17
	2. Determining The First Month Of Ineligibility . . . . .	18
	3. Corrective Payments Due The AG . . . . .	19
E.	COLLECTING THE CLAIM . . . . .	19
	1. Collection Priority . . . . .	19
	2. Claim Notification . . . . .	20
	3. Collection Procedures . . . . .	20
F.	DETERMINING THE REPAYMENT AMOUNT . . . . .	21
	1. Active Recipients . . . . .	21
	2. Former Recipients . . . . .	22
G.	RIGHT TO A FAIR HEARING . . . . .	23
H.	MAINTENANCE OF THE CASH ASSISTANCE CLAIM . . . . .	23
	1. Notification of Delinquent Payments . . . . .	23
	2. Receipts . . . . .	23
	3. Action Required When Client Moves . . . . .	23
	4. Repayment of An Overpaid Claim . . . . .	23
	5. Effect of Bankruptcy . . . . .	23
	6. Effect of Expunged EBT Cash Accounts . . . . .	24
<b>20.4</b>	<b>MEDICAID CLAIMS AND REPAYMENT PROCEDURES . . . . .</b>	<b>25</b>
A.	REPAYMENT OF CORRECTLY PAID BENEFITS - ESTATE RECOVERY . . .	25
B.	REPAYMENT OF BENEFITS FOR WHICH CLIENT WAS INELIGIBLE . . . . .	25
	1. Intentional Misrepresentation . . . . .	25
	2. Unintentional Misrepresentation Or Worker Error . . . . .	25
C.	PROVIDER FRAUD . . . . .	26

## Benefit Repayment

<b>20.5</b>	<b>REFERRALS TO THE FRONT-END FRAUD UNIT</b>	<b>27</b>
A.	REFERRAL CRITERIA	27
1.	Identification	27
2.	Residency	27
3.	Household Composition	27
4.	Assets	28
5.	Earned Income	28
6.	Unearned Income	28
7.	Living With A Specified Relative	29
8.	Deprivation Factor	29
B.	REFERRAL PROCESS	29
1.	Investigative Priorities	29
2.	Referral Disposition	29
<b>20.6</b>	<b>REFERRALS TO THE CRIMINAL INVESTIGATIONS UNIT</b>	<b>31</b>
A.	DEFINITION OF WELFARE FRAUD	31
B.	REFERRAL CRITERIA	32
C.	REFERRAL PROCESS	33
D.	DISPOSITION	33
<b>APPENDIX A</b>	<b>SAMPLE COMPLETED FEFU-1</b>	<b>A-1</b>
<b>APPENDIX B</b>	<b>SAMPLE COMPLETED IFM-1</b>	<b>B-1</b>
<b>APPENDIX C</b>	<b>DESK GUIDE: IFM REFERRALS - WHEN TO MAKE A REFERRAL AND WHERE TO REFER</b>	<b>C-1</b>