

The interview must take place the same day it is received via inROADS or a scheduled interview notice is required. When the application is submitted and e-signed through inROADS after business hours, the filing date is considered the same day.

b. Face-to-Face Interview Waiver Redetermination Process

AGs included in the SNAP waiver of the face-to-face interview must complete a redetermination by the end of the last month of eligibility. Under no circumstances are benefits continued beyond the last month of the certification period, unless the redetermination process has been completed and the AG is determined eligible. AGs that complete a redetermination in a timely manner, as specified in this section, must receive uninterrupted benefits or have lost benefits restored if the Department's delay causes an interruption in benefits.

(1) Redetermination Forms

RAPIDS form CSLE/CSLR or inROADS is used. The CSLE/CSLR inROADS redetermination or the DFA-2 and DFA-RR-1 or DFA-SNAP-1 may be used for a redetermination. RAPIDS automatically mails the CSLE in the last month of the certification period. The form must be completed and returned prior to the scheduled telephone interview date specified on the CSLE/CSLR. The form is considered complete when signed and dated by the client or his authorized representative or completed and submitted by inROADS.

c. Aligning SNAP and MAGI Medicaid/CHIP Review Dates

The following information will be needed for MAGI Medicaid and WV CHIP only during the SNAP Redetermination interview. The household's tax filing status will need to be updated. Verification procedures found in Section 4.1 must be followed to approve or deny MAGI Medicaid and WV CHIP.

**NOTE:** Failure of client to provide Medicaid or WV CHIP only information will have no effect on SNAP benefits.