**EXAMPLE**: A client is determined eligible from February 1, 2014 through January 31, 2015. On June 2, 2014 the client calls and reports a change in income. The information is provided to the Department on June 6, 2014. The Worker evaluates and determines enough information is available to renew eligibility. The benefit is given a new certification period effective July 1, 2014 through June 30, 2015.

**EXAMPLE:** A redetermination for SNAP benefits is completed on May 14, 2014. The certification period is April 1, 2014 through March 31, 2015. After the SNAP redetermination is completed, the Worker finds the information provided is enough to recertify. The Medicaid certification period is renewed from June 1, 2014 through May 31, 2015.

When the determination is completed and the individual(s) remains eligible, the new eligibility period must begin the month immediately following the month of redetermination. See the eRAPIDS User Guide.

If the client's coverage is interrupted due to agency delay or error, procedures for reimbursement of the client's out-of-pocket expenses may apply.

- S. THE BENEFIT
  - 1. Ongoing Benefits

Effective April 2015 the Medicaid card issuance process will change from a monthly to a yearly issuance. The Medicaid card will not include any date parameters since eligibility may terminate.

Each January, beginning with the 2016 issuance, Medicaid recipients will receive one Medicaid card per case.

In situations where retroactive eligibility is established, the Medicaid card will be validated appropriately for each back-dated month.

2. Ending Date Of Eligibility

The ending date of eligibility is the last day of the month of the effective date of closure.

## T. PERSONAL RESPONSIBILITY CONTRACT (PRC)

The PRC is not used for Medicaid purposes.

U. ORIENTATION

Attending WV WORKS orientation is not an eligibility requirement for Medicaid.