

## 1.15 QUALIFIED MEDICARE BENEFICIARIES (QMB) SPECIFIED LOW INCOME MEDICARE BENEFICIARIES (SLIMB) AND QUALIFIED INDIVIDUALS (QI-1)

In addition to DFA-QSQ-1s submitted in person, by mail, or by use of inROADS, the Medicare Improvements for Patients and Providers Act (MIPPA) of 2008 mandates, effective January 1, 2010, that applicants at the SSA who apply for Low Income Subsidy (LIS) prescription drug assistance and express an interest in Medicare Premium Assistance (MPA), are considered to have made an application for QMB/SLIMB and QI-1 on that date. LIS files are sent daily, Monday through Friday with the exception of federal holidays, through data exchange to the Department and an application for eligibility determination is initiated. Potential MPA recipients are issued a DFA-QSQ-1 through RAPIDS.

**NOTE:** Applications received by the Marketplace are forwarded to the Department for eligibility determination.

Where there are differences in the processing of the DFA-QSQ-1 applications initiated from the SSA's LIS/MPA data exchange and other DFA-QSQ-1s, they are indicated in the application Sections below. All other policies apply.

### A. APPLICATION FORMS

The DFA-QSQ-1 is used when application is made only for QMB, SLIMB or QI-1.

The DFA-QSQ-1 may be mailed to the county office.

The **Single-Streamlined Application (SLA)** is used when application is also made for another Medicaid coverage group. Applicants may also submit an application online by inROADS.

The DFA-2 is used when application is also made for a full-coverage Medicaid group or another Program.

**NOTE:** Effective January 1, 2010, recipients of MPA are no longer subject to Estate Recovery and references to this provision were removed from the revised DFA-QSQ-1. However, if an applicant applies for SLIMB and requests backdated coverage prior to January 1, 2010 or a QMB, SLIMB or QI-1 application requires corrective action and an eligibility decision for months prior to January 1, 2010, the DFA-2 in conjunction with the DFA-RR-1 is used since the DFA-RR-1 continues to contain this provision for other Medicaid Groups.

#### 1. Applications Requested By Mail or inROADS

When the QMB, SLIMB or QI-1 client requests an application by mail or inROADS, the Worker must explain:

The date of application for QMB, SLIMB or QI-1 coverage is the day the signed application form, electronic signature or signature .page, which contains a name and address is received in the DHHR office or submitted through inROADS.

- The processing time frame is 30 days, beginning with the date of application.
- In addition to QMB, SLIMB, or QI-1, the client may qualify for other coverage groups, but additional information or contact may be required.

## 2. Applications Initiated From SSA's LIS/MPA Data Exchange

Differences in the processing of the DFA-QSQ-1 applications initiated from the SSA's LIS/MPA data exchange include the following:

- The date of application for DFA-QSQ-1s submitted in person or by mail that were initiated from the SSA's LIS/MPA data exchange, is the LIS application date.

**NOTE:** See Section 1.2 regarding when the DFA-QSQ-1 initiated from the SSA's LIS/MPA data exchange is returned to a county other than where the client resides.

- The processing time frame is 30 days. The next business day after RAPIDS receives SSA's LIS data, the data system issues a DFA-QSQ-1. If the DFA-QSQ-1 is not returned within 31 days from the date RAPIDS receives the LIS file, RAPIDS sends a denial notice. No action is required by the Worker.

**NOTE:** When LIS files indicate an individual is not currently eligible for Medicare but will receive it in a future month beyond the allowable processing time for MPA applications, the Worker must deny the application. However, if this individual reapplies within three months of the date he began receiving Medicare, and was previously denied MPA for the sole reason of being approved for, but not yet receiving Medicare, his reapplication must be considered as a request for backdated coverage. All other Policy related to MPA and backdated coverage applies.

**EXAMPLE:** Mr. Rhodes' LIS/MPA file is received April 3 and indicates he will not receive Medicare until August. In order to comply with MPA processing time limits, the Worker must deny the MPA. Mr. Rhodes reapplies for MPA at the local office in September. The Worker must consider this application as including a request for backdated benefits to the month he began receiving Medicare and approves SLIMB effective August.

**EXAMPLE:** Same as above, except Mr. Rhodes reapplies for SLIMB in December. If he requests backdated MPA, his SLIMB application is treated like any other and can be approved effective September.

A reapplication is treated as any other application, except in some situations when a new form is not required. See Section 1.3.

**B. COMPLETE APPLICATION**

The application is complete when the client signs a DFA-QSQ-1, **SLA** or DFA-2 which contains, at a minimum, his name and address.

**C. DATE OF APPLICATION**

The date of application is the date the applicant submits a DFA-2, **SLA** or DFA-QSQ-1 in person, by fax or other electronic transmission or by mail, which contains, at a minimum, his name and address and signature. When the application is submitted by mail or fax, the date of application is the date that the form with the name, address and signature is received in the local office.

**NOTE:** When a faxed copy or other electronic transmission of an application is received that contains a minimum of the applicant's name, address and signature, it is considered an original application and no additional signature is required.

**NOTE:** When the applicant has completed the interactive interview, and there is a technical failure that prevents the printing of the DFA-2, Form DFA-5 must be signed by the applicant, attached and filed in the case record with the subsequently printed DFA-2. The DFA-RR-1 must also be completed and signed. He must not be required to return to the office to sign the DFA-2 when an DFA-5 has been completed.

**D. WHO MUST BE INTERVIEWED**

No interview is required.

**E. WHO MUST SIGN**

The applicant(s) for QMB, SLIMB or QI-1 or his representative must sign the application.

**F. CONTENT OF THE INTERVIEW**

An interview is not routinely required, but when an interview is conducted, the interview requirements in Section 1.2 are applicable. The following must be discussed with the applicant(s) even if an interview is not conducted:

- That the client may receive a refund of Medicare premiums from SSA after QMB, SLIMB, or QI-1 approval.
- Medicare Buy-In for QMB does not begin until the calendar month after approval of the application. The Department does not begin to pay his Medicare deductible, co-insurance and premiums until the following month.
- Medicare Buy-In for SLIMB and QI-1 may be backdated up to 3 months prior to the month of application, if eligibility is established.
- SLIMB and QI-1 recipients do not receive a medical card.
- Individuals dually eligible for QMB and Medically Needy cases with a spenddown receive 2 medical cards once the spenddown is met.
- QMB recipients are eligible for payment of co-insurance and deductibles for nursing facility costs without a contribution. See Chapter 17.

**G. DUE DATE OF ADDITIONAL INFORMATION**

When the client visits the office and an interview is conducted, the Worker and client decide on a reasonable time for the client to return the information. When the client mails the **application** or completes **the application in inROADS or the Marketplace**, the Worker then uses the RAPIDS verification checklist or form DFA-6 to inform the client of additional information needed. The client must be given at least 10 days after the date the verification checklist or DFA-6 is mailed to return the information.

**H. AGENCY TIME LIMITS**

Data system action to approve, deny or withdraw the application must be taken within 30 days of the date of application.

For LIS/MPA applicants, action must be taken within 30 days of the date the file is received by RAPIDS.

When RAPIDS determines a LIS/MPA applicant is a current MPA recipient, no notice is sent.

For the LIS/MPA applicant, the next business day after RAPIDS receives SSA's LIS data, the data system issues a DFA-QSQ-1. If the DFA-QSQ-1 is not returned within 31 days from the date RAPIDS received the LIS file, RAPIDS sends a denial notice. No action is required by the Worker.

**EXAMPLE:** Joanna Smith's LIS data file is received by RAPIDS on August 2, 2010. She has no history of benefits with the Department. The next business day RAPIDS issues a DFA-QSQ-1. Ms. Smith does not return the form. RAPIDS automatically denies the application and notifies Ms. Smith.

**EXAMPLE:** Same as above. Ms. Smith's DFA-QSQ-1 is received in the local office on August 16, 2010 and her application is approved for QMB.

**I. AGENCY DELAYS**

When the Department fails to request necessary verification, the Worker must immediately send the RAPIDS verification checklist or form DFA-6 to request it. He must inform the client that the application is being held pending. When the verification is received and the client is eligible, medical coverage is retroactive to the date eligibility would have been established for QMB, SLIMB or QI-1.

When the QMB, SLIMB or QI-1 application is not processed within agency time limits, the application must be processed immediately upon discovery of the delay. QMB, SLIMB and QI-1 cases must have the eligibility period backdated.

**EXAMPLE:** Elaine Vickson applies for LIS at the SSA on October 26, 2010 and expresses an interest in MPA. This is her LIS/MPA application date. She returns her DFA-QSQ-1 with all verifications on October 29, 2010, but they are misplaced. The Worker takes corrective action in December 2010 and notes the LIS application date in October. Since the client was otherwise eligible in October, she backdates the QMB with a beginning eligibility date of November 2010.

The QMB client is eligible to receive direct reimbursement for out-of-pocket medical expenses if the Department has not acted on the application within a reasonable period of time. See Chapter 2.

**J. PAYEE**

The QMB, SLIMB or QI-1 recipient is the payee. When there is an eligible couple, the couple chooses the payee.

**K. REPAYMENT AND PENALTIES**

This does not apply to QMB, SLIMB or QI-1.

**L. BEGINNING DATE OF ELIGIBILITY****1. QMB**

The beginning date of eligibility for QMB is the first day of the month following the month in which the application for QMB coverage is approved. Eligibility is never established before the month, following the month of application, except as found in item J above.

**EXAMPLE:** Same as Example in Agency Delays, above. The Worker determines her eligibility November 2, 2010 and approves her for QMB effective December 2010. Even though Ms. Vickson's LIS application

date is in October, QMB is effective the month following the month in which the application is approved. QMB cannot be backdated to November 2010.

**NOTE:** When the individual falls within the QMB income range and qualifies for that coverage, he is not approved for SLIMB to obtain backdated premium payment.

2. SLIMB

Eligibility for SLIMB coverage may be backdated up to 3 months prior to the month of application, if all eligibility requirements were met.

**EXAMPLE:** Mr. Jacobs applies for LIS at the SSA on October 29, 2010 and expresses an interest in MPA. This is his LIS/MPA application date. He visits his local office on November 1, 2010, completes a DFA-QSQ-1 and is approved for SLIMB with backdated coverage to August 2010. The LIS/MPA data exchange is transmitted November 2, 2010. The Worker checks her DXRL alerts and finds Mr. Jacobs' LIS application date is October, 2010. She takes corrective action and backdates his beginning date of coverage to July 2010, if otherwise eligible.

**NOTE:** When the individual falls within the QMB income range and qualifies for that coverage, he is not approved for SLIMB to obtain backdated premium payment.

3. QI-1

QI-1 cannot be backdated prior to January of the calendar year of application. Eligibility for QI-1 coverage may be backdated up to 3 months prior to the month of application, if all eligibility requirements were met. Under no circumstance is eligibility backdated prior to July 1, 1998.

**EXAMPLE:** Same as EXAMPLE in SLIMB above, except Mr. Jacobs is approved for QI-1.

**M.** REDETERMINATION SCHEDULE

QMB and SLIMB redeterminations are scheduled in the 12<sup>th</sup> month of eligibility.

QI-1 redeterminations are due in December of each year, regardless of the beginning month of eligibility.

**N. EXPEDITED PROCESSING**

There is no expedited processing requirement for QMB, SLIMB or QI-1.

**O. CLIENT NOTIFICATION**

See Chapter 6.

**P. REDETERMINATION VARIATIONS**

The redetermination process for QMB, SLIMB or QI-1 cases is the same as the application process in Application Forms above, with the following exceptions:

**1. The Redetermination List**

QMB, SLIMB and QI-1 cases are redetermined yearly.

See the RAPIDS User Guide.

**2. The Date Of The Redetermination**

The redetermination process is initiated by eRAPIDS which generates **a pre-populated form to the client**. The redetermination must be submitted by the 10<sup>th</sup> day of the 12<sup>th</sup> month of the certification period. The redetermination may be submitted by mail or online by use of inROADS. The redetermination may also be completed using the DFA-QSQ-1 **or** DFA-2.

The letter of explanation provides the following information:

- That the AG(s) for the individual(s) listed is due for redetermination
- The address to which the form is returned, if submitted by mail
  - The date by which the redetermination must be submitted
  - Any verification which must be submitted with the form
- That the AG(s) will be closed after proper notification, if the redetermination is not completed
- Instructions for submitting the redetermination by online by using inROADS
- A phone number to call if the individual has questions about submitting the redetermination online



The redetermination may be submitted online by use of inROADS until the end of the month in which the redetermination is due. Redeterminations submitted online do not require a signed signature page and are considered electronically signed. This is because the client must enter specific identifying information outlined on the instruction letter. This identifying information includes the case number, redetermination due date and county which are included in the letter. The Social Security number of the person to whom the letter is addressed must be entered, but is not shown on the letter.

Failure to complete and return the redetermination results in AG closure. The QMB, SLIMB or QI-1 AG may be reopened using the RAPIDS-issued redetermination form when it is returned by the last day of the 13<sup>th</sup> month and the individual is otherwise eligible. After the end of the 13<sup>th</sup> month, a **new application** must be completed.

### 3. Scheduling The Redetermination

See The Date Of The Redetermination above. The client may telephone the Worker or come into the office if he requires assistance completing the redetermination form.

When the client is in the office to complete a redetermination for another Program, the QMB, SLIMB or QI-1 redetermination must be completed at the same time.

### 4. Completion Of The Redetermination

#### a. QMB and SLIMB

When the redetermination is completed and the individual(s) remains eligible, the new POE begins the month immediately following the month of the redetermination.

#### b. QI-1

The new POE begins in January with the new program year.

## **Q.** THE BENEFIT

### 1. QMB

The QMB recipient is the only individual who appears on the medical card.

Individuals eligible for only QMB coverage receive a Medicaid card.

a. Retroactive Benefits

There are no retroactive benefits for QMB. See Agency Delays above for corrective procedures.

b. Ongoing Benefits

Each month's eligibility is reflected on a new medical card.

2. SLIMB And QI-1

Medicaid coverage is limited to payment of the Medicare, Part B, premium. This is accomplished by the BMS Buy-In Unit.

a. Retroactive Benefits

SLIMB and QI-1 cases do not receive a medical card. When coverage is backdated, the SLIMB client receives a refund of paid Medicare premiums from SSA, after buy-in is accomplished.

b. Ongoing Benefits

SLIMB and QI-1 cases do not receive a medical card. The Department pays the client's Medicare, Part B, premium only.

3. Ending Date Of Eligibility

The ending date of eligibility is the last day of the month of the effective date of closure. When QMB, SLIMB and QI-1 eligibility ends, it ends effective the month following the month in which ineligibility occurs, or whenever the advance notice period ends.