Low Income Energy Assistance Program (LIEAP)

B. EMERGENCY LIEAP

Emergency LIEAP is the program component which assists clients in eliminating home heating emergencies.

Eligibility requirements are the same as Regular LIEAP, except for the additional requirement of verifying a heating emergency.

NOTE: An electronic notice may be accepted in place of termination notice or written statement from the provider.

1. Income

The income guidelines for Emergency LIEAP are the same as those for Regular LIEAP.

2. Assistance Group

Same as Regular LIEAP.

3. Vulnerability To The Cost Of Home Heating

AGs must meet the same definition of vulnerability as outlined in item A,3 above. The conditions outlined below must also be met.

Emergency Home Heating Need

To qualify for Emergency LIEAP benefits, the applicant must have an emergency home heating need, defined as being without home heating or in immediate danger of being without home heating and being without resources to eliminate the emergency. Applicants must be informed that a termination notice or a low bulk fuel supply alone does not constitute an emergent need, and that fraudulent claims may result in fines and/or loss of future eligibility for LIEAP. Vendors may report when they have been unable to make a delivery because the client was not low on fuel. When determining if the applicant meets this eligibility requirement, no consideration will be given to whether or not a Regular LIEAP application was previously approved, unless it is determined that the vendor has failed to credit the payment. When this happens, the Worker must contact the vendor to determine what must be done to correct the problem.

In situations where the Regular LIEAP application is pending for additional information, the Worker must attempt to either approve or deny the Regular LIEAP application before taking action on the application for Emergency LIEAP.