O.   EXPEDITED PROCESSING

Action must be taken to approve, deny or withdraw the application within 13 calendar days of the date a complete application is received in the county office. A complete application is defined in item B, above. If additional information or verification is required after the complete application is received, the Worker must request it immediately to allow the client 10 days to provide it, as required in item H, and to complete the application process within 13 days.

When application is made at the same time for another Medicaid coverage group(s) for another family member(s), or for other Programs, the application process for the QC or Poverty-Level child(ren) must be completed within 13 days, even though the application process for other individuals or for other Programs may still be pending.

NOTE: When a WV CHIP passive review does not include QC or PL Children, it is processed by the Customer Service Center (CSC).

P.   CLIENT NOTIFICATION

See Chapter 6.

Q.   DATA SYSTEM ACTION

Data system action is required to complete the application process, regardless of the eligibility decision except when denial is due to the fact that the child is already a Medicaid recipient.

When the child for whom application is made is already an active Medicaid recipient, the Worker must generate a RAPIDS notice of the denial.

R.   REDETERMINATION SPECIAL PROCEDURES

A special procedure is used for completing QC, PL and WV CHIP reviews.

A redetermination may be completed by mail, in person or online using inROADS.

This passive redetermination process is initiated by RAPIDS which generates the PRLA. The PRLA is prepopulated with specific case information previously provided by the recipient but contains sections requesting the reporting of changes that may affect continued QC, PL or WV CHIP eligibility. See Chapter 7, Section 7.2 for procedures related to the PRLA and passive redetermination.