

26.1 INTRODUCTION	1
A. AUTOMATIC PAYMENTS	1
B. MAIL-OUT APPLICATIONS.....	2
C. OUTREACH	2a
1. The Department's Role	2a
2. The Role Of The Sub-Grantee Agency	2a
D. OPEN APPLICATION INTAKE PERIOD	2b
E. LIEAP FORMS.....	3
26.2 ELIGIBILITY REQUIREMENTS	4
A. REGULAR LIEAP.....	4
1. Income.....	4
2. Assistance Group (AG)	7
3. Vulnerability To The Cost Of Home Heating	7
4. Residence And Citizenship.....	10
5. Duplicate Payments	10
6. Customer Account Number	10
7. Time Limits	10
B. EMERGENCY LIEAP	10
1. Income	11
2. Household And Assistance Group	11
3. Vulnerability To The Cost Of Home Heating	11
4. Residence And Citizenship.....	15
5. Duplicate Payments	15
6. Customer Account Number	16
7. Time Limits	16
C. OTHER PROGRAMS.....	16
1. Emergency Assistance	16a
2. 20% Utility Discount Program.....	16a
3. Vendor-Supported Home Heating Assistance Programs	16a
4. SNAP Standard Utility Allowance (SUA)	16a
26.3 APPLICATION PROCESS.....	17
A. APPLYING FOR BENEFITS	17