

27.3 THE CASE MAINTENANCE PROCESS**A. CLOSURES**

The AG is ineligible for NEMT when Medicaid is closed.

B. CHANGE IN INCOME

Changes in income that do not affect Medicaid eligibility have no effect on NEMT.

C. UPDATE OF CASE INFORMATION

Updates in case information are not required for NEMT, except when such changes affect Medicaid eligibility.