

1.3 APPLICATION FORMS

The forms listed below are used to make an application for **SNAP**, WV WORKS and Medicaid Programs. Within the Medicaid Program, some coverage groups use special forms. No Program-specific instructions for completion or usage are described here. Refer to application procedures under each Program and coverage group.

A. OFS-2 and inROADS

The OFS-2 and the inROADS application serve these purposes:

- It is used for gathering client information. This data is used to determine eligibility and the need for other services offered by the Department.
- It is a fact sheet containing relevant information about the AG and other members of the household who are not included in the benefit.
- It serves as a legal document and may be used in any court case.

NOTE: See the inROADS User Guide.

1. OFS-2 Generated by RAPIDS

The OFS-2 is generated by RAPIDS after completion of the interactive interview and is the primary application form. Since this form is used for all 3 major Programs, denial of an application for one Program may lead to approval for another.

NOTE: When the applicant has completed the interactive interview, and there is a technical failure that prevents printing the OFS-2, Form OFS-5 must be signed by the applicant, attached and filed in the case record with the subsequently printed OFS-2. The DFA-RR-1 must also be completed and signed. He must not be required to return to the office to sign the OFS-2 when an OFS-5 has been signed.

NOTE: Even though Poverty-Level pregnant women and children, WV CHIP, QC, QMB, SLIMB, and QI-1 have separate application forms, these special forms need not be completed if a OFS-2 is completed for another Program or coverage group. However, when the client is only interested in applying for one of these programs, that special application is used as found below.

2. OFS-2 Shelf Document

When circumstances do not permit completion of the application process in RAPIDS, the OFS-2 shelf document is used to make an application for most DFA Programs.

B. DFA-RR-1

The DFA-RR-1 is required each time an OFS-2 or OFS-5 is completed. The client must read, or have read to him, all the statements preceding his signature before signing the form. He must also indicate his understanding of, or agreement with, each statement by checking the appropriate block inside the statement.

The Worker must provide any explanation and information the client needs to understand the statements. After completing all applicable sections, the client signs the form in the presence of the Worker. Failure to sign the form results in ineligibility.

NOTE: When a client checks “no” to an item, it does not result in immediate ineligibility. The client has to actually fail to comply with the requirement in order to result in ineligibility.

EXAMPLE: The client applying for **SNAP** benefits checks “no” to the statement concerning the requirement to cooperate with Quality Assurance. The AG is eligible and benefits are approved. QA selects the case for review in the second month. The client refuses to cooperate and, only then, is notice of closure sent.

NOTE: In all situations where case information is released to another organization or agency, the information must have form OFS-CI-1 attached to it.

NOTE: The rights and responsibilities are included with the inROADS application.

C. DFA-QSQ-1

The DFA-QSQ-1 is used for QMB, SLIMB and QI-1 applications only. The form is self-explanatory. No DFA-RR-1 is required. The inROADS application is also used for these coverage groups.

D. WV-KIDS-1

The WV-KIDS-1 is used for Poverty-Level Pregnant Women, Poverty-Level Children, QC and WV CHIP. No DFA-RR-1 is required. The inROADS application is also used for these coverage groups and programs.

E. DFA-RFA-1

The DFA-RFA-1 may be used to protect the date of application for **SNAP** benefits, WV WORKS, Medicaid and Emergency Assistance. The form is considered complete when it contains, at a minimum, the applicant's name, address and signature. The DFA-RFA-1 may be used to screen for Expedited Service for **SNAP** benefits, but no action may be taken to approve or deny benefits for any program based on the information provided on the DFA-RFA-1. The DFA-RFA-1 should be used when the client is in the local office and time does not permit conducting an interview on the date the client wishes to apply for benefits. If the applicant does not follow through with the application requirements for the benefits requested, the correct action is withdrawal of the request in RAPIDS. See appropriate program section for requested benefits.

When an application is requested by mail, the OFS-2 or other appropriate program application must be sent. The DFA-RFA-1 must not be mailed to the client.

F. REAPPLICATIONS NOT REQUIRING A NEW FORM

NOTE: When an application has been made for WV WORKS and/or Medicaid and the application is denied, withdrawn or approved for DCA, the AG must not be required to make an additional application for **SNAP** benefits. **SNAP** eligibility must be determined based on the information provided for the other programs.

Even though a new application form is not required, the client must indicate his interest in having the benefit reopened and provide information necessary to determine eligibility. The Worker must record such information in RAPIDS Case Comments.

1. Medicaid and WV WORKS

Reapplications do not require completion of a new application form when all of the following conditions are met:

NOTE: AG's reopened without completion of an application form must remain in the same redetermination cycle in effect when the case was last closed. The only exception is for Medicaid AG's for which the last case action was a denial due solely to failure to meet spenddown within the application processing time limit. In this case, the POC and/or POE is backdated, if appropriate, based on the date the client requests reconsideration of his application.

Application/Redetermination Process

- The reapplication occurs no later than the end of the second month following the month of the most recent AG closure.
- The AG was closed for reasons other than failure to complete a redetermination, and a redetermination was not due the effective month of closure.
- The AG, Needs Group and Income Group composition, income and other eligibility factors have not changed significantly.
- The deprivation factor (AFDC or AFDC-Related Medicaid) or category of relatedness (Medicaid) has not changed.
- The information provided by the client is not questionable.
- The latest application form contains the appropriate signatures.

NOTE: AFDC and SSI-Related Medicaid AG's which do not have a spenddown, but are closed due to a change in the AG's circumstances which results in a spenddown, are not required to reapply or complete an OFS-2 for the new POC which follows AG closure. See Section 2.16.

NOTE: When the latest application form is a WV-KIDS-1 or DFA-QSQ-1 the AG may only be reopened for a Medicaid coverage group for which such forms are appropriate.

2. **SNAP** Benefits

A new application form may not be required when benefits are approved or reopened after the denial of an application and/or redetermination. See Section 1.4,A for details and time limits.

When the client requests benefits following the denial of an application or redetermination beyond these time limits, a new application form and interview is required.

When benefits are closed due to a change in circumstance, other than a missed redetermination, and the client requests his benefit be reopened within the certification period, no new application form is required when the client has not missed an issuance. When no issuance has been missed, the AG remains in the original certification period.

If the AG has missed an issuance, a new application form and interview is required. If the application is approved, the AG will be assigned a new certification period.

EXAMPLE: An application is made on June 10th and an **DFA-6** is issued with a due date of July 10th. The client does not provide the requested verification and the application is denied. On July 20th, the client provides the information and the Worker is able to determine eligibility for the AG. Benefits are approved as of July 20th and no new application form is required.

EXAMPLE: Same example as above, except that the requested verification is not returned until August 20th. The benefit may not be approved until the client completes a new application and interview.

EXAMPLE: A client reports the start of a new job on July 1st. An **DFA-6** is issued with a due date of July 10th. The client does not provide the requested information by that date and the benefit is closed effective July 31st. On July 30th the client provides the requested information and benefits are reopened effective August 1st. No new application form or interview is required. The AG remains in the original certification period.

EXAMPLE: Same example as above except that the information is not returned until August 5th. Benefits may not be approved until the client completes a new application and interview. The AG will be assigned a new certification period if the application is approved.

G. ADDITION OF ANOTHER BENEFIT TO AN ACTIVE CASE WHEN NEW APPLICATION FORM IS NOT REQUIRED

When a member of the **SNAP** AG applies for WV WORKS or Medicaid, or when an active WV WORKS or Medicaid AG member applies for **SNAP** benefits, a new application form is not required when all of the following conditions are met:

- The latest application or redetermination for the existing Program or coverage group was completed using an OFS-2.
- Sufficient information about eligibility requirements for the new Program or coverage group is on the latest OFS-2.
- Verification required for the new Program or coverage group is in or recorded in RAPIDS or the case record.
- The OFS-2 contains the signatures required for the new Program or coverage group.
- Program sections on the DFA-RR-1 were previously completed.

NOTE: A recording in CMCC must justify the lack of an OFS-2.

EXAMPLE: A WV WORKS recipient does not receive **SNAP** benefits at the time of approval in November. In January, she decides to apply for **SNAP** benefits. In checking the case record, the Worker finds that the OFS-2 mentions that there are two of her adult nephews in the home, but that information about them was not collected, since it was not needed for the WV WORKS application. Since the food is purchased and prepared for everybody together, the nephews are required to be included in the same **SNAP** AG. Since the latest OFS-2 does not reflect any information about the nephews, a new OFS-2 is required for the **SNAP** application.

EXAMPLE: An AFDC-Related Medicaid client applies for **SNAP** benefits after receiving Medicaid only for several months. The DFA-RR-1 section dealing exclusively with the **SNAP** Program was not previously completed. A new OFS-2 and DFA-RR-1 are required.

NOTE: At redetermination for one Program or coverage group, the client may want to apply for an additional benefit. If so, the same OFS-2 is used as an application for the new benefit and a redetermination for the active AG, regardless of the Program or coverage group.