

- Are denied Food Stamp benefits; and
- Are later determined eligible for TANF-funded benefits; and
- Are otherwise categorically eligible.

The Worker must provide benefits using the original application and any information supplied later. Benefits are issued from the date for which TANF-funded benefit eligibility is established or the date of the original Food Stamp application, whichever is later. The client cannot be required to complete a new OFS-2 or another interview. The Worker may contact the client to update the OFS-2 information by mail or by telephone.

(2) SSI Applicants

Persons who apply for SSI and Food Stamp benefits at the same time have Food Stamp eligibility determined as any other AG until Categorical Eligibility is met.

SSI applicants who are denied Food Stamp benefits, must be informed in the denial notice of the possibility of potential Categorical Eligibility should they become SSI recipients.

4. Procedures For Missed Scheduled Interviews

When an application is **received** in person, by mail or by inROADS, and the client subsequently misses a scheduled interview, the following procedures apply.

- **Notice must be sent to the client informing him** that he missed the scheduled interview and that it is his responsibility to reschedule. **RAPIDS notice NA3I must be sent to the client within a reasonable amount of time to insure that the interview and/or application can be completed within the 30-day application processing period.**
- If the client contacts the office within 30 days from the application date, the Worker reschedules the interview **and issues the RAPIDS notice NA2I to confirm the rescheduled appointment.** If eligibility is established in the 30-day application processing period, benefits are prorated from the date of application. **The application is denied on the 30<sup>th</sup> day after the application date**

**if the interview cannot be rescheduled within the 30-day application processing period.**

- Deny the application on the 30th day after the date of application when the client misses the scheduled interview and does not contact the office to reschedule it.

**EXAMPLE:** An application is received by mail on October 1<sup>st</sup> and an interview is scheduled for October 10<sup>th</sup>. The client fails to complete the interview and the Worker issues the NA3I notice from RAPIDS on October 11<sup>th</sup>. The client does not contact the Worker to reschedule the interview by October 30<sup>th</sup> and the Worker denies the application on October 31<sup>st</sup>.

If the client misses both interviews or fails to keep or postpones the second interview at his request until after the 30th day following the date of application, the delay is the fault of the client. No benefits are issued until he completes an interview and supplies information to establish eligibility. The beginning date of eligibility is the date the information is supplied. Provisions in Section 1.4,M for the beginning date of eligibility apply when the client completes all application requirements, including the interview, within 60 days of the date of application.

**NOTE:** A notice of missed interview is not required when an interview is scheduled, but an application has not been submitted. See Section 1.4,C for the date of application.

See Section 1.4,S,4 for missed scheduled interview procedures for redeterminations.

## S. REDETERMINATION VARIATIONS

Redetermination procedures are the same as application procedures except in the following situations.

**NOTE:** Redeterminations for AG's certified 24 months may be submitted by inROADS or by mail. See Section 2.2.

### 1. Redetermination Cycle

When a case is redetermined and found eligible, a new redetermination date is entered. See item N.

### 2. Redetermination Alerts

See RAPIDS User Guide.

### 3. Scheduling Interviews

A face-to-face interview is required unless certain exceptions are met. See below. The same individual(s) who may be interviewed and sign the application may be interviewed and sign a redetermination.