

## 24.10 COMMUNITY SERVICE PROGRAMS

Community Service Programs are those structured programs in which WV WORKS participants perform work for the direct benefit of the community through public or nonprofit organizations. This could include public or private volunteer organizations. Community Service is limited to projects that serve a useful community purpose in fields such as health, social service, environmental protection, education, urban and rural redevelopment, welfare, recreation, public facilities, public safety, and child care. Community Service programs must be supervised daily.

Community Service participation is a self-initiated volunteer activity on the part of WV WORKS clients. Client selection of a volunteer position with a community agency is acceptable if the agency and position meet the definition of Community Service under the first paragraph of this section. The Worker may provide clients with a known list of local appropriate Community Service sites. However, the Worker must not direct or “place” clients at any particular volunteer site.

The Worker is responsible for contacting the community agency selected by the client in order to confirm what tasks the volunteer work entails, how the placement will enhance the client’s job skills and experience, the days and number of hours of work which will be completed each week, and what service is being provided to the community. The Worker must then complete a Volunteer Job Description which will include the information above in addition to the expected length of time of participation for the client and how the participation will enhance the ability of the client to transition employment. A copy of the Volunteer Job description must be placed in each client’s case record. Volunteer positions should be reviewed on a monthly basis to determine the usefulness of the client’s participation and if placement in another activity may be more appropriate. A template of the Volunteer Job Description is in Appendix E.

### A. ACTIVITIES WHICH ARE NOT UNDER COMMUNITY SERVICE

Examples of activities which do not fall under Community Service include but are not limited to:

- Substance abuse treatment programs (See Section 24.8)
- Mental health (See Section 24.8) and family violence counseling
- Life skills training (See Section 24.8)
- Parenting classes
- Job readiness classes (See Section 24.8)
- Caring for a disabled family member

- Shoveling a neighbor's driveway
- Running errands for a neighbor
- Arranging or keeping doctor's or vision/dental appointments
- Arranging housing
- Arranging transportation or day care
- Serving as a foster parent
- Attending meetings with the child's teacher, principal, or school counselor
- Parents reading to their child(ren)
- MDT meetings
- WV WORKS orientations
- Assessment testing

**NOTE:** Under no circumstances will Community Service participation be allowed at active CWEP and JOIN contract sites.

#### **B. DETERMINING THE HOURS OF PARTICIPATION**

In determining hours of participation for community service activities, the Fair Labor Standards Act of 1938 (FLSA) applies. The maximum monthly participation obligation is determined in the same manner as for CWEP and JOIN,

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