

3.1 INTRODUCTION

The Income and Eligibility Verification System (IEVS) provides the Department with additional sources of information for use in determining eligibility and the amount of the benefit for applicants and recipients.

Through RAPIDS, field staff receives information obtained through data exchanges with other agencies and offices. The IEVS procedures ensure that appropriate privacy and procedural safeguards are applied in the use of the information.

Information obtained through IEVS is used for the following purposes:

- To verify the eligibility of the AG
- To verify the proper amount of benefits
- To determine if the AG received benefits to which it was not entitled
- To obtain information for use in criminal or civil prosecutions, based on receipt of benefits to which the AG was not entitled

IEVS enables the Department to identify unreported changes in circumstances.

Information which is required to be used is as follows:

- State Bureau Of Employment Programs (BEP): Wage and UCI data is available.
- Internal Revenue Service (IRS): Unearned income data is available.
- Social Security Administration (SSA)

Retirement, Survivors Disability Income (RSDI), Supplemental Security Income (SSI) and net earnings from self-employment data are available.

The SSN of each applicant and recipient of the following benefits is used to obtain IEVS information: Food Stamps, WV WORKS and all Medicaid coverage groups.

A data exchange occurs when:

- A new case is created; or
- A new person is added to a benefit; or
- A person's demographic information is changed; or
- The Worker uses the DXRQ screen to make a Wire Third Party Facility (WTPY) Request. RAPIDS collects all WTPY requests in batch and sends them to SSA on a nightly basis. Responses are usually received within 48 hours.

It also occurs on a periodic basis for all individuals in RAPIDS, depending on the type of benefit being received.

A broadcast message alerts the Worker that an exchange has taken place.

The DXRL screen contains a listing of all targeted responses in the Worker's caseload that require Worker action.

NOTE: See the RAPIDS User Guide