



STATE OF WEST VIRGINIA
DEPARTMENT OF HEALTH AND HUMAN RESOURCES

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Governor

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**Statement from Karen Bowling, Cabinet Secretary,
West Virginia Department of Health and Human Resources**

State and local health care officials have reviewed and concur with the guidelines developed by West Virginia American Water Company for flushing water systems to ensure water quality.

IMPORTANT: Please be advised you should only follow these guidelines when the “do not use” order has been lifted for your zone. It’s critical that you adhere to the guidelines by zone to help avoid service interruption.

Thank you for your patience and cooperation during this crisis. We are confident if we follow these guidelines by zone, will ensure the safe restoration of water to affected areas.

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